SUMMONS

Case 5:19-cv-00195-FPS Document 1-3 Filed 06/14/19 Page 1 of 92 PageID #: 17

CIRCUIT COURT OF MARSHALL COUNTY, WEST VIRGINIA

DEBRA SUE LIGHTNER PLAINTIFF,

VS.

CIVIL ACTION NO. 19-C-112

JUDGE: DAVID HUMMEL

LIBERTY LIFE ASSURANCE
COMPANY OF BOSTON and
LINCOLN NATINAL CORPORATION
d/b/a LINCOLN FINANCIAL GROUP,
DEFENDANT.

To the above named Defendant:

IN THE NAME OF THE STATE OF WEST VIRGINIA, you are hereby Summoned and required to serve upon MICHELLE L. MARINACCI, ESQ., plaintiff's attorney, whose address is GOLD, KHOUREY & TURAK, L.C., 510 TOMLINSON AVENUE, MOUNDSVILLE, WV 26041, an answer including any related counterclaim you may have to the complaint filed against you in the above civil action, a true copy of which is herewith delivered to you. You are required to serve your answer within 30 days after service of this summons upon you, exclusive of the day of service. If you fail to do so, judgment by default will be taken against you for the relief demanded in the complaint and you will be thereafter barred from asserting in another action any claim you may have which must be asserted by counterclaim in the above style civil action.

Joseph Rucki
CLERK OF COURT

Dated: May 13, 2019

 $\mathbf{p}\mathbf{v}$

TEPLITY CLERK

Please Serve:

LINCOLN NATIONAL CORPORATION
DBA LINCOLN FINANCIAL GROUP
CORPORATION SERVICE COMPANY
135 NORTH PENNSYLVANIA STREET, SUITE 1610
INDIANAPOLIS, IN 46204



SUMMONS

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CIRCUIT COURT OF MARSHALL COUNTY, WEST VIRGINIA

DEBRA SUE LIGHTNER PLAINTIFF, VS.

CIVIL ACTION NO. 19-C-112 JUDGE: DAVID HUMMEL

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Joseph Rucki
CLERK OF COURT

Dated: May 13, 2019

Y:

DEPUTY CLERK

Please Serve: LIBERTY LIFE ASSURANCE COMPANY OF BOSTON CORPORATION SERVICE COMPANY 209 W. WASHINGTON STREET CHARLESTON, WV 25302



Case 5:19-cv-00195-FPS Document 1-3 Filed 06/14/19 Page 3 of 92 PageID #: 19

IN THE CIRCUIT COURT OF MARSHALL COUNTY, WEST VIRGINIA

DEBRA SUE LIGHTER,

Plaintiff,

VS.

Civil Action No. 19-(-1/2)
Judge Jumme

LIBERTY LIFE ASSURANCE
COMPANY OF BOSTON and
LINCOLN NATIONAL CORPORATION
d/b/a LINCOLN FINANCIAL GROUP,

Defendants.

COMPLAINT

COMES NOW, Debra Sue Lightner, and for her Complaint against Liberty Life Assurance Company of Boston and Lincoln National Corporation d/b/a Lincoln Financial Group, states and alleges as follows:

- 1. Plaintiff Debra Sue Lightner [hereinafter "Ms. Lightner"] is a resident of Moundsville, Marshall County, West Virginia.
- 2. Defendant Liberty Life Assurance Company of Boston [herienafter "Liberty"] is an insurance company organized and existing under the laws of the State of New Hampshire, with its principal place of business located at 150 North Radnor Chester Road, Radnor, Pennsylvania, and which is licensed and authorized to do business and does business in the State of West Virginia.
- 3. Defendant Lincoln National Corporation d/b/a Lincoln Financial Group [hereinafter "LFG"] is an for-profit corporation organized and existing under the laws of the State of Indiana, with its principal place of business located at 150 North Radnor Chester Road, Radnor, Pennsylvania, which is not licensed and authorized to do business in the State of West Virginia but which does business in the State of West Virginia.

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- 4. On February 22, 2017, Ms. Lightner sustained various physical injuries when a vehicle in which she was a guest passenger was involved in a collision on Interstate 70 in Ohio County, West Virginia caused by the negligence of Marcus McConn.
- 5. At the time of the February 22, 2017 collision, Ms. Lightner was employed by Wal-Mart Stores, Inc. at its Moundsville, West Virginia location and was insured under a group disability income policy issued by Defendant Liberty, being Policy Number GD/GF3-850-290765-01, and sponsored by Wal-Mart Stores, Inc. A copy of Policy Number GD/GF3-850-290765-01 is attached hereto as Exhibit A.
- 6. Pursuant to federal filings, Policy Number GD/GF3-850-290765-01 is a full-insured policy; that is, insurance coverage is provided in exchange for payment of premiums with no self-insured retention by the plan sponsor, Wal-Mart Stores, Inc.
- 7. Ms. Lightner paid the premiums to be afforded coverage under Policy Number GD/GF3-850-290765-01.
- 8. As a result of injuries sustained in the February 22, 2017 collision, Ms. Lightner asserted a claim for long term disability coverage benefits [hereinafter "LTD benefits"] under Policy Number GD/GF3-850-290765-01 in October 2017.
- 9. Liberty refused to pay LTD benefits due and owing to Ms. Lightner under Policy Number GD/GF3-850-290765-01 unless she signed a Reimbursement Agreement for which no consideration was offered other than the payment of LTD benefits she was already entitled to recover. The Reimbursement Agreement mimicked portions of the Subrogation and Reimbursement provision of Policy Number GD/GF3-850-290765-01.

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- 10. The name Liberty Mutual Insurance is prominently featured at the top of Policy Number GD/GF3-850-290765-01.
- 11. At the time Liberty issued Policy Number GD/GF3-850-290765-01, Liberty was a subsidiary of Liberty Mutual Insurance.
- 12. At the time Ms. Lightner presented her claim for coverage, Liberty was a subsidiary of Liberty Mutual Insurance.
- 13. All direct communications from Liberty to Ms. Lightner were on Liberty Mutual letterhead.
- 14. On October 17, 2017, the liability insurer for Marcus McConn offered to settle all claims Ms. Lightner may have against him for the full liability policy limits of \$25,000.00.
- Associates, LTD, an entity not licensed or authorized to do business in the State of West Virginia, notified Ms. Lightner of an intent to assert a lien in the amount of \$1,217.19 representing LTD benefits paid under Policy Number GD/GF3-850-290765-01 against any settlement obtained by Ms. Lightner as a result of injuries sustained in the February 22, 2017 collision.
- 16. Ms. Lightner promptly informed Liberty of the liability settlement, advised that claims for lost wages were not included in the settlement with the tortfeasor and requested that Liberty waive any reimbursement or subrogation rights it claimed to possess.
- 17. On November 14, 2017, Liberty acknowledged the proposed settlement, reiterated its claim that it possessed a lien in the amount of \$1,217.19, stated that the lien amount was not final and demanded payment of any final lien from the settlement proceeds.

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18. Liberty did not address Ms. Lightner's waiver request in the November 14, 2017 communication.

- 19. On November 19, 2017, Ms. Lightner demonstrated to Liberty that lost income and wages were not included in the settlement by providing Liberty with the settlement demand package considered by the liability insurer, directed Liberty's attention to the language in the Reimbursement Agreement that Liberty would only be entitled to repayment from settlement proceeds only "to the extent they are for losses for which compensation is paid to the covered person by or on behalf of the person at fault" and requested that Liberty close is subrogation claim file.
- 20. On November 21, 2017, Ms. Lighter provided a copy of the settlement demand package to Liberty's disclosed agent, Thomas George & Associates, LTD, again pointed out that no claim for income or lost wages was made against the tortfearsor and reiterated her prior request that Liberty's attempt to assert a reimbursement or subrogation claim be abandoned.
- 21. At the time of the February 22, 2017 collision, Ms. Lightner was also insured under a policy of insurance issued by LM General Insurance Company, a Liberty Mutual Insurance subsidiary, which provided \$25,000.00 in underinsured motorist insurance coverage.
- 22. Like the communications from Liberty, all communications from LM General Insurance Company to Ms. Lightner were on Liberty Mutual letterhead.
- 23. On November 29, 2017, relying upon the same demand package sent to the tortfeasor's insurer and previously provided to both Liberty and Thomas George & Associates, LM General Insurance Company tendered its entire \$25,000.00 in underinsured motorist coverage policy benefits *and waived* any subrogation rights it may have had against the liability settlement.

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- 24. Ms. Lightner informed Liberty, through its disclosed agent Thomas George & Associates, of the tender of underinsured motorist coverage benefits and Liberty Mutual's waiver of subrogation rights relative to the same and again reiterated her request that Liberty abandon its attempt to assert a reimbursement or subrogation claim.
- 25. On March 13, 2018, Liberty reiterated its claim that it possessed a \$1,217.19 reimbursement/subrogation lien.
- 26. On April 10, 2018, Liberty informed Ms. Lightner that it now claimed to have a \$7,857.07 reimbursement/subrogation lien.
- 27. On May 9, 2018, Liberty produced a copy of Policy Number GD/GF3-850-290765-01 to Ms. Lightner in response to her request for the same.
- 28. By letter dated May 16, 2018, Ms. Lightner again reiterated her demand that Liberty waive any claim it may have for reimbursement/subrogation relative to LTD benefit payments made under Policy Number GD/GF3-850-290765-01 and pointed out the inconsistencies in positions taken by the two Liberty Mutual companies Liberty, which refused waiver, and LM General Insurance Company, the underinsured motorist coverage insurer, which waived.
- 29. Ms. Lightner's May 16, 2018 letter, together with its enclosures, again demonstrated that she had not been compensated for lost income or wages in the liability settlement or the proposed underinsured motorist coverage settlement and demanded that Liberty set forth in writing the facts and pertinent policy provisions upon which it was relying in refusing to waive any claim it may have for reimbursement of LTD payments made under Policy Number GD/GF3-850-290765-01.
- 30. On July 9, 2018, Liberty responded by rejecting Ms. Lightner's request and offering to resolve its claims for \$5,000.00.

- The July 9, 2018 "offer" was the last written communication from Liberty to Ms. Lighter.
- 32. By letter dated September 28, 2018, LFG, through its disclosed agent, Thomas George & Associates, notified Ms. Lightner that it was asserting a \$13,132.00 reimbursement/subrogation claim against her arising from LTD benefits paid to her under Policy Number GD/GF3-850-290765-01 and attached the purported Liberty Reimbursement Agreement in support of its claim.
- 33. On December 20, 2018, Ms. Lightner notified LFG that she had initiated an appeal to to Wal-Mart People Services relative to the \$49,872.98 in subrogation liens (\$36,740.98 arising from medical benefits paid on her behalf and \$13,132.00 arising from payment of LTD benefits) asserted against the \$50,000.00 in settlement funds.
- 34. The December 20, 2018 notification to LFG enclosed documentation, including medical evidence, disclosed that Ms. Lightner had sustained \$17,795.27 in lost wages as a result of the February 22, 2017 collision that were not being compensated and that she still owed \$9,842.42 for medical services rendered as a result in injuries she sustained in the February 22, 2017 collision.
- 35. The December 20, 2018 appeal specifically requested waiver of all subrogation and/or reimbursement claims arising from medical benefits paid to or on behalf of Ms. Lightner and the LTD benefits paid to Ms. Lightner.
- 36. By letter dated January 15, 2019, Ms. Lightner provided LFG with a copy of Wal-Mart's written notification that it was waiving all rights to reimbursement and subrogation relative to payments made to or on behalf of Ms. Lightnerand requested that LFG confirm, in writing, that any claim reimbursement or subrogation lien arising from payment of LTD benefits was being waived in

its entirety consistent with Wal-Mart's decision and Liberty Mutual's decision in its role as underinsured motorist insurance carrier.

- 37. LFG did not respond to Ms. Lightner's January 15, 2019 letter; instead, its disclosed agent, Thomas George & Associates, notified Ms. Lightner on February 22, 2019 that Thomas George & Associates was "no longer associated with this file" at LFG's request and that all further communication should be sent directly to LFG.
- 38. On February 25, 2019, Ms. Lightner requested clarification from LFG as to whether the notification from Thomas George & Associates meant that LFG had released all claims for reimbursement or subrogation arising from the payment of LTD benefits.
- 39. On March 1, 2019, LFG advised Ms. Lightner that it was seeking reimbursement of \$13,132.00 in LTD benefits paid by Liberty.
- 40. On March 20, 2019, Ms. Lightner again reiterated the facts of her claim, provided LFG with another copy of the supporting documentation previously provided and reiterated her demand that LFG either abandon its reimbursement/subrogation claims or disclose, in writing:
 - a. The facts upon which Lincoln Financial is relying in refusing to waive its subrogation claim relative to the LTD benefits;
 - b. The facts upon which Lincoln Financial (formally Liberty) is relying in taking a position on subrogation contrary to the subrogation position taken by Liberty in its role as underinsured motorist and medical payments insurer;
 - c. The legal authority which Lincoln Financial (formally Liberty) is relying in taking a position on subrogation contrary to the subrogation position taken by Liberty in its role as underinsured motorist and medical payments insurer;
 - d. The facts upon which Lincoln Financial (formally Liberty) is relying in taking a position on subrogation contrary to the

subrogation position taken by Wal-Mart, its policyholder/named insured; in its role as underinsured motorist and medical payments insurer;

- e. The legal authority which Lincoln Financial (formally Liberty) is relying in taking a position on subrogation contrary to the subrogation position taken by Wal-Mart, its policyholder/named insured; and
- f. What interests, if any, of Ms. Lightner that Lincoln Financial is considering when determining its subrogation position.
- On April 25, 2019, Ms. Lightner requested a response to her March 20, 2019 letter.
- 42. LFG finally responded on May 7, 2019 and stated:

Please be advised that LFG will not be waiving the subrogation lien on claim 7466553. Please note that this lien is issued by Lincoln Financial Group, which had bought out Liberty Mutual Disability benefits, and is not connected to the Liberty Mutual underinsured motorist subrogation claim. Our position is that we are looking to be reimbursed in the amount of \$5,000.00 as full and final satisfaction.

- 43. LFG's refusal to honor Wal-Mart's waiver of any right to reimbursement or subrogation confirms that Policy Number GD/GF3-850-290765-01 is a fully-insured policy and not subject to indemnity payment funding by Wal-Mart because if Wal-Mart had funded the LTD benefit fund, its decision to waive any right to reimbursement or subrogation should have been binding on LFG.
- 44. Ms. Lightner responded on May 7, 2019 by: requesting a response to the requests for disclosure of information made in her March 20, 2019 letter; requesting that LFG clarify whether it was taking the position that Ms. Lightner had been made whole by the settlements such that payment of the LTD benefits would constitute overcompensation and, if so, to disclose all facts upon which it is relying in support of its position; requesting LFG disclose all facts and authority upon which it

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is relying to support its position that it has rights different than those of Liberty; requesting LFG disclose all facts and authority upon which it is relying to support its position that it is not bound by the decisions made by Liberty's claims handling conduct; and requesting LFG disclose the basis of its authority for handling claims in the State of West Virginia where it is not registered to do business in the State of West Virginia with either the West Virginia Secretary of State or the West Virginia Insurance Commissioner.

45. Rather than providing a substantive response to Ms. Lightner's inquiries, LFG responded by requesting information that had previously been provided to it and/or Liberty and/or their disclosed agent on November 19, 2017, November 21, 2017, May 16, 2018, December 20, 2018, January 15, 2019, March 20, 2019 and April 25, 2019.

COUNT I DECLARATORY JUDGMENT

- 46. Plaintiff reasserts and re-alleges the matters set forth in paragraphs 1 through 45 above as if set forth herein in their entirety.
- 47. West Virginia Code § 55-13-1 authorizes this Court to declare the parties' rights and obligations under Policy Number GD/GF3-850-290765-01.
 - 48. Policy Number GD/GF3-850-290765-01 provides:

SECTION 4 - DISABILITY INCOME BENEFITS

Disability Benefits

When Liberty receives Proof that a Covered Person is Disabled due to Injury or Sickness and requires the Regular Attendence of a Physician, Liberty will pay the Covered Person a Monthly Benefit after the end of the Elimination Period, subject to any other provisions of this policy. The benefit will be paid for the period of Disability if the Covered Person gives to Liberty Proof of continued:

- 1. Disability
- 2. Regular Attendance of Physician; and
- 3. Appropriate Available Treatment.
- 49. Ms. Lightner was a covered person entitled to payment of LTD benefits as a result of injuries sustained in the February 22, 2017 automobile collision and her pre-existing medical conditions.
 - 50. Policy Number GD/GF3-850-290765-01 provides:

SECTION 7 - GENERAL PROVISIONS

Subrogation and Reimbursement

When a Covered Person's Injury or Sickness appears to be someone else's fault, benefits otherwise payable under this policy for loss of time as a result of that Injury or Sickness will not be paid unless the Covered Person or his legal representative agree(s):

- 1. to repay Liberty for such benefits to the extent they are for losses for which compensation is paid to the covered person by or on behalf of the person at fault;
- 2. to allow Liberty a lien on such compensation and to hold such compensation in trust for Liberty; and
- to execute and give to Liberty any instruments needed to secure the rights under 1. and 2. above.

Further, when Liberty has paid benefits to or on behalf of the injured Covered Person, Liberty will be subrogated to all rights of recovery that the Covered Person has against the person at fault. These subrogation rights will extend only to recover of the amount Liberty has paid. The Covered Person must execute and deliver any instruments needed and do whatever is necessary to secure those rights to Liberty.

51. Under the express terms of Policy Number GD/GF3-850-290765-01, a subrogation interest or right to reimbursement only attaches to compensation which is paid for the same losses, *i.e.*, lost income or wages.

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- 52. There is no evidence to suggest that the \$25,000.00 liability settlement compensated Ms. Lightner for lost income or wages; in fact, the demand packages, copies of which were provided to Liberty and LFG, did not include a claim for lost income or wages.
- 53. A valid subrogation lien cannot exist under the terms of Policy Number GD/GF3-850-290765-01 until such time as there has been a finding that payments made by or on behalf of Marcus McConn compensated Ms. Lightner for lost income or wages.
- 54. A right to reimbursement under Policy Number GD/GF3-850-290765-01 does not arise until such time as there has been a finding that payments made by or on behalf of Marcus McConn compensated Ms. Lightner for lost income or wages.
- 55. Liberty and/or LFG bear the burden of proving that Ms. Lightner received compensation paid by or on behalf of Marcus McConn for income or wages lost as a result of injuries sustained in the February 22, 2017 collision.
- 56. There has not been a determination by any court of competent jurisdiction that Ms. Lightner received compensation for lost income or wages which was paid by or on behalf of Marcus McConn.
- 57. A right to reimbursement for LTD payments made by Liberty to Ms. Lightner does not exist under the terms of Policy Number GD/GF3-850-290765-01 because there has not been a determination by any court of competent jurisdiction that Ms. Lightner received compensation for lost income or wages which was paid by or on behalf of Marcus McConn.
- 58. A subrogation lien arising from LTD payments made by Liberty to Ms. Lightner does not exist under the terms of Policy Number GD/GF3-850-290765-01 because there has not been a

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determination by any court of competent jurisdiction that Ms. Lightner received compensation for lost income or wages which was paid by or on behalf of Marcus McConn.

- 59. Under governing law, a valid subrogation lien does not exist until such time as there has been a determination that Ms. Lightner was made whole by the underlying settlement.
 - Ms. Lightner has not been made whole by the underlying settlement.
- 61. Liberty and/or LFG bear the burden of proving that Ms. Lightner was made whole as the result of compensation paid by or on behalf of Marcus McConn.
- 62. There has not been a determination by any court of competent jurisdiction that Ms. Lightner was made whole as the result of compensation paid by or on behalf of Marcus McConn.
- 63. A valid and enforceable subrogation lien arising from LTD payments made by Liberty to Ms. Lightner does not exist under governing law because there has not been a determination by any court of competent jurisdiction that Ms. Lightner was made whole as the result of compensation paid by or on behalf of Marcus McConn.

COUNT II BREACH OF THE IMPLIED DUTY OF GOOD FAITH AND FAIR DEALING

- 64. Plaintiff reasserts and re-alleges the matters set forth in paragraphs 1 through 63 above as if set forth herein in their entirety.
- 65. Inherent in Policy Number GD/GF3-850-290765-01 is an implied covenant of good faith and fair dealing.
- 66. Liberty, by and through its agents, representatives and employees, breached the implied duty of good faith and fair dealing inherent in Policy Number GD/GF3-850-290765-01 by

asserting a right to reimbursement and/or subrogation lien when the same does not exist under the express terms of Policy Number GD/GF3-850-290765-01.

- 67. Liberty, by and through its agents, representatives and employees, breached the implied duty of good faith and fair dealing inherent in Policy Number GD/GF3-850-290765-01 by asserting a right to reimbursement and/or subrogation lien when the same does not exist under governing law.
- 68. Liberty, by and through its agents, representatives and employees, breached the implied duty of good faith and fair dealing inherent in Policy Number GD/GF3-850-290765-01 in connection with its investigation of the validity of any right to reimbursement and/or subrogation that it may have had as against Ms. Lightner.
- 69. Liberty, by and through its agents, representatives and employees, breached the implied duty of good faith and fair dealing inherent in Policy Number GD/GF3-850-290765-01 in connection with its investigation of and responses to Ms. Lightner's repeated requests that it waive any claim for reimbursement and/or subrogation that it may have under the terms of Policy Number GD/GF3-850-290765-01 in light of the facts of her case.
- To. Liberty, by and through its agents, representatives and employees, breached the implied duty of good faith and fair dealing inherent in Policy Number GD/GF3-850-290765-01 by refusing to waive any claim for reimbursement and/or subrogation it may have under the terms of Policy Number GD/GF3-850-290765-01 where an affiliated Liberty Mutual insurer looked at the same facts and made the determination that Ms. Lightner was entitled to a waiver of any right the insurer may have had to reimbursement and/or subrogation.

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- 71. Liberty, by and through its agents, representatives and employees, breached the implied duty of good faith and fair dealing inherent in Policy Number GD/GF3-850-290765-01 by refusing to waive any right to reimbursement and/or subrogation it may have where there has been no finding that Ms. Lightner has been made whole by payments made by or on behalf of Marcus McConn.
- 72. Liberty, by and through its agents, representatives and employees, breached the implied duty of good faith and fair dealing inherent in Policy Number GD/GF3-850-290765-01 by refusing to waive any right to reimbursement and/or subrogation it may have where there has been no finding that Ms. Lightner received compensation paid by or on behalf of Marcus McConn for lost income or wages.
- 73. Liberty, by and through its agents, representatives and employees, breached the implied duty of good faith and fair dealing by demonstrating a pattern of delay, lack of evaluation and attempts to coerce Ms. Lightner into reimbursing it for LTD payments when it had no contractual right of reimbursement or subrogation.
- 74. Liberty, by and through its agents, representatives and employees, breached the implied duty of good faith and fair dealing by demonstrating a pattern of delay, lack of evaluation and attempts to coerce Ms. Lightner into reimbursing it for LTD payments when it does not have legally valid subrogation lien.
- 75. Liberty, by and through its agents, representatives and employees, breached the implied duty of good faith and fair dealing inherent in Policy Number GD/GF3-850-290765-01 by placing its own interests ahead of the interests of Ms. Lightner.

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- The description of LFG, by and through its agents, representatives and employees, breached the implied duty of good faith and fair dealing inherent in Policy Number GD/GF3-850-290765-01 by asserting a right to reimbursement and/or subrogation lien when the same does not exist under the express terms of Policy Number GD/GF3-850-290765-01.
- The LFG, by and through its agents, representatives and employees, breached the implied duty of good faith and fair dealing inherent in Policy Number GD/GF3-850-290765-01 by asserting a right to reimbursement and/or subrogation lien when the same does not exist under governing law.
- 78. LFG, by and through its agents, representatives and employees, breached the implied duty of good faith and fair dealing inherent in Policy Number GD/GF3-850-290765-01 in connection with its investigation of the validity of any right to reimbursement and/or subrogation that it may have had as against Ms. Lightner.
- The description of and through its agents, representatives and employees, breached the implied duty of good faith and fair dealing inherent in Policy Number GD/GF3-850-290765-01 in connection with its investigation of and responses to Ms. Lightner's repeated requests that it waive any claim for reimbursement and/or subrogation that it may have under the terms of Policy Number GD/GF3-850-290765-01 in light of the facts of her case.
- 80. LFG, by and through its agents, representatives and employees, breached the implied duty of good faith and fair dealing inherent in Policy Number GD/GF3-850-290765-01 by refusing to waive any right to reimbursement and/or subrogation it may have where there has been no finding that Ms. Lightner has been made whole by payments made by or on behalf of Marcus McConn.
- 81. LFG, by and through its agents, representatives and employees, breached the implied duty of good faith and fair dealing inherent in Policy Number GD/GF3-850-290765-01 by refusing

to waive any right to reimbursement and/or subrogation it may have where there has been no finding that Ms. Lightner received compensation paid by or on behalf of Marcus McConn for lost income or wages.

- 82. LFG, by and through its agents, representatives and employees, breached the implied duty of good faith and fair dealing by demonstrating a pattern of delay, lack of evaluation and attempts to coerce Ms. Lightner into reimbursing it for LTD payments when it had no contractual right of reimbursement or subrogation.
- 83. LFG, by and through its agents, representatives and employees, breached the implied duty of good faith and fair dealing by demonstrating a pattern of delay, lack of evaluation and attempts to coerce Ms. Lightner into reimbursing it for LTD payments when it does not have a legally valid subrogation lien
- 84. LFG, by and through its agents, representatives and employees, breached the implied duty of good faith and fair dealing inherent in Policy Number GD/GF3-850-290765-01 by placing its own interests ahead of the interests of Ms. Lightner.
- 85. As a direct and proximate result of Liberty and LFG's breach of the implied duty of good faith and fair dealing inherent in Policy Number GD/GF3-850-290765-01, Ms. Lightner was forced to institute legal action to enforce her rights under Policy Number GD/GF3-850-290765-01.
- 86. As a direct and proximate result of Liberty and LFG's breach of the implied duty of good faith and fair dealing inherent in Policy Number GD/GF3-850-290765-01, Ms. Lightner has been denied the full benefit of the insurance coverage available to compensate her for the injuries she sustained in the February 22, 2017 collision.

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87. As a direct and proximate result of Liberty and LFG's breach of the implied duty of good faith and fair dealing inherent in Policy Number GD/GF3-850-290765-01, Ms. Lightner has been deprived of the use of settlement funds which are rightfully hers, including interest thereon.

- 88. As a direct and proximate result of Liberty and LFG's breach of the implied duty of good faith and fair dealing inherent in Policy Number GD/GF3-850-290765-01, Ms. Lightner has suffered emotional distress, mental anguish, annoyance, aggravation, inconvenience and other general damages.
- 89. As a direct and proximate result of Liberty and LFG's breach of the implied duty of good faith and fair dealing inherent in Policy Number GD/GF3-850-290765-01, Ms. Lightner has incurred substantial costs, expenses and attorney's fees.
- 90. All of the acts and omissions of Liberty, by and through its agents, representatives and employees, in the handling of its reimbursement demand and alleged subrogation lien relative to the LTD benefits paid to Ms. Lightner as set forth herein which constitute a breach of the implied duty of good faith and fair dealing inherent in Policy Number GD/GF3-850-290765-01 were intentional, willful, and outrageous in character and were done in bad faith and without regard to the rights of Ms. Lightner.
- 91. All of the acts and omissions of LFG, by and through its agents, representatives and employees, in the handling of its reimbursement demand and alleged subrogation lien relative to the LTD benefits paid to Ms. Lightner as set forth herein which constitute a breach of the implied duty of good faith and fair dealing inherent in Policy Number GD/GF3-850-290765-01 were intentional, willful, and outrageous in character and were done in bad faith and without regard to the rights of Ms. Lightner.

92. As a result of the bad faith conduct of Liberty and LFG, Ms. Lightner is entitled to recover compensatory damages for all economic, non-economic and other general damages sustained by her as a result of said conduct, as well as punitive damages.

COUNT III VIOLATION OF W.Va. CODE §33-11-4(9)

- 93. Plaintiff reasserts and re-alleges the matters set forth in paragraphs 1 through 92 above as if set forth herein in their entirety.
- 94. The acts and omissions of Liberty, by and through its agents, representatives and employees, in the handling of its reimbursement demand and alleged subrogation lien relative to the LTD benefits paid to Ms. Lightner violated various positions of Title 114, Series 14 of the Legislative Rules of the Insurance Commissioner of the State of West Virginia.
- 95. The acts and omissions of Liberty, by and through its agents, representatives and employees, in the handling of its reimbursement demand and alleged subrogation lien relative to the LTD benefits paid to Ms. Lightner violated West Virginia Code §33-11-4(9) in at least the following respects:
 - a. Misrepresenting pertinent facts or insurance policy provisions relating to coverages at issue;
 - b. Failing to acknowledge and act reasonably promptly upon communications with respect to claims under insurance policies;
 - c. Failing to adopt and implement reasonable standards for the prompt investigation of claims arising under insurance policies;

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- d. Refusing to pay claims without conducting a reasonable investigation based upon all available information;
- e. Not attempting in good faith to effectuate prompt, fair and equitable settlements of claims in which liability has become reasonably clear; and
- f. Failing to promptly provide a reasonable explanation of the basis in the insurance policy in relation to the facts or applicable law for denial of a claim or the offer of a compromise settlement.
- 96. All of the acts and omissions of Liberty, by and through its agents, representatives and employees, in the handling of its reimbursement demand and alleged subrogation lien relative to the LTD benefits paid to Ms. Lightner were committed with such frequency as to indicate a general business practice.
- 97. All of the acts and omissions of Liberty, by and through its agents, representatives and employees, in the handling of its reimbursement demand and alleged subrogation lien relative to the LTD benefits paid to Ms. Lightner were intentional, willful, outrageous and were done in bad faith and without regard to the rights of Ms. Lightner.
- 98. The acts and omissions of Liberty, by and through its agents, representatives and employees, in the handling of its reimbursement demand and alleged subrogation lien relative to the LTD benefits paid to Ms. Lightner were so outrageous that Ms. Lightner is entitled to recover punitive damages from Liberty in order to punish Liberty and to deter it and other insurance companies from engaging in similar conduct in the future.
- 99. The acts and omissions of LFG, by and through its agents, representatives and employees, in the handling of its reimbursement demand and alleged subrogation lien relative to the

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LTD benefits paid to Ms. Lightner violated various positions of Title 114, Series 14 of the Legislative Rules of the Insurance Commissioner of the State of West Virginia.

- 100. The acts and omissions of LFG, by and through its agents, representatives and employees, in the handling of its reimbursement demand and alleged subrogation lien relative to the LTD benefits paid to Ms. Lightner violated West Virginia Code §33-11-4(9) in at least the following respects:
 - a. Misrepresenting pertinent facts or insurance policy provisions relating to coverages at issue;
 - b. Failing to acknowledge and act reasonably promptly upon communications with respect to claims under insurance policies;
 - c. Failing to adopt and implement reasonable standards for the prompt investigation of claims arising under insurance policies;
 - d. Refusing to pay claims without conducting a reasonable investigation based upon all available information;
 - e. Not attempting in good faith to effectuate prompt, fair and equitable settlements of claims in which liability has become reasonably clear; and
 - f. Failing to promptly provide a reasonable explanation of the basis in the insurance policy in relation to the facts or applicable law for denial of a claim or the offer of a compromise settlement.
 - 101. All of the acts and omissions of LFG, by and through its agents, representatives and employees, in the handling of its reimbursement demand and alleged subrogation lien relative to the

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LTD benefits paid to Ms. Lightner were committed with such frequency as to indicate a general business practice.

- 102. All of the acts and omissions of LFG, by and through its agents, representatives and employees, in the handling of its reimbursement demand and alleged subrogation lien relative to the LTD benefits paid to Ms. Lightner were intentional, willful, outrageous and were done in bad faith and without regard to the rights of Ms. Lightner.
- 103. The acts and omissions of LFG, by and through its agents, representatives and employees, in the handling of its reimbursement demand and alleged subrogation lien relative to the LTD benefits paid to Ms. Lightner were so outrageous that Ms. Lightner is entitled to recover punitive damages from LFG in order to punish LFG and to deter it and other corporations from engaging in similar conduct in the future.
- 104. As a direct and proximate result of Liberty and LFG's violation of W. Va. Code §33-11-4(9) and its attendant regulations, Ms. Lightner was forced to institute legal action to enforce her rights under Policy Number GD/GF3-850-290765-01.
- 105. As a direct and proximate result of Liberty and LFG's violation of W. Va. Code §33-11-4(9) and its attendant regulations, Ms. Lightner has been denied the full benefit of the insurance coverage available to compensate her for the injuries she sustained in the February 22, 2017 collision.
- 106. As a direct and proximate result of Liberty and LFG's violation of W. Va. Code §33-11-4(9) and its attendant regulations, Ms. Lightner has been deprived of the use of settlement funds which are rightfully hers, including interest thereon.

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107. As a direct and proximate result of Liberty and LFG's violation of W. Va. Code §33-

11-4(9) and its attendant regulations, Ms. Lightner has suffered emotional distress, mental anguish,

annoyance, aggravation, inconvenience and other general damages.

108. Ms. Lightner is entitled to recover compensatory damages for all economic, non-

economic and other general damages sustained by her, as well as punitive damages as a result of the

bad faith conduct of Liberty and LFG.

WHEREFORE, Plaintiff Debra Sue Lightner respectfully prays that this Court declare that

a right of reimbursement and/or subrogation lien does not exist under Policy Number GD/GF3-850-

290765-01 relative to Long Term Disability Benefits paid to her thereunder and that judgment be

entered against Defendant Liberty Life Assurance Company of Boston and against Defendant Lincoln

National Corporation d/b/a Lincoln Financial Group, jointly and severally, for compensatory and

general damages, and for punitive damages, in an amount to be determined by a jury, as well as

statutory pre and post judgment interest as permitted by law and the attorney's fees, costs and

expenses incurred in enforcing her contractual rights, together with all other specific and general relief

available under applicable law and/or otherwise deemed appropriate by the Court.

PLAINTIFF DEMANDS A TRIAL BY JURY RELATIVE TO COUNTS II and III.

Michelle Marinacci (#7482)

GOLD, KHOUREY & TURAK, L.C.

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Moundsville, WV 26041

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Attorney for Plaintiff

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LIMITATIONS AND EXCLUSIONS UNDER THE ARKANSAS LIFE AND HEALTH INSURANCE **GUARANTY ASSOCIATION ACT**

Residents of this state who purchase life insurance, annuities or health and accident insurance should know that the insurance companies licensed in this state to write these types of insurance are members of the Arkansas Life and Health Insurance Guaranty Association ("Guaranty Association"). The purpose of the Guaranty Association is to assure that policy and contract owners will be protected, within certain limits, in the unlikely event that a member insurer becomes financially unable to meet its obligations. If this should happen, the Guaranty Association will assess its other member insurance companies for the money to pay the claims of policy owners who live in this state and, in some cases, to keep coverage in force. The valuable extra protection provided by the member insurers through the Guaranty Association is not unlimited, however. And, as noted in the box below, this protection is not a substitute for consumers' care in selecting insurance companies that are well managed and financially stable.

The Arkansas Life and Health Insurance Guaranty Association ("Guaranty Association") may not provide coverage for this policy. If coverage is provided, it may be subject to substantial limitations or exclusions and require continued residency in this state. You should not rely on coverage by the Guaranty Association in purchasing an insurance policy or contract.

Coverage is NOT provided for your policy or contract or any portion of it that is not guaranteed by the insurer or for which you have assumed the risk, such as non-guaranteed amounts held in a separate account under a variable life or variable annuity contract.

Insurance companies or their agents are required by law to provide you with this notice. However, insurance companies and their agents are prohibited by law from using the existence of the Guaranty Association to induce you to purchase any kind of insurance policy.

> The Arkansas Life and Health Insurance Guaranty Association c/o The Liquidation Division 1023 West Capitol Little Rock, Arkansas 72201

> > Arkansas Insurance Department 1200 West Third Street Little Rock, Arkansas 72201-1904

The state law that provides for this safety-net is called the Arkansas Life and Health Insurance Guaranty Association Act ("Act"). Below is a brief summary of the Act's coverages, exclusions and limits. This summary does not cover all provisions of the Act; nor does it in any way change anyone's rights or obligations under the Act or the rights or obligations of the Guaranty Association.

COVERAGE

Generally, individuals will be protected by the Guaranty Association if they live in this state and hold a life, annuity or health insurance contract or policy, or if they are insured under a group insurance contract issued by a member insurer. The beneficiaries, payees or assignees of policy or contract owners are protected as well, even if they live in another state.

EXCLUSIONS FROM COVERAGE

However, persons owning such policies are NOT protected by the Guaranty Association if:

- They are eligible for protection under the laws of another state (this may occur when the insolvent insurer was incorporated in another state whose guaranty association protects insureds who live outside that state);
- The insurer was not authorized to do business in this state;

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PLAINTIFF'S **EXHIBIT**

• Their policy or contract was issued by a nonprofit hospital or medical service organization, an HMO, a fraternal benefit society, a mandatory state pooling plan, a mutual assessment company or similar plan in which the policy or contract owner is subject to future assessments, or by an insurance exchange.

The Guaranty Association also does NOT provide coverage for:

- Any policy or contract or portion thereof which is not guaranteed by the insurer or for which the
 owner has assumed the risk, such as non-guaranteed amounts held in a separate account under a
 variable life or variable annuity contract;
- Any policy of reinsurance (unless an assumption certificate was issued);
- Interest rate yields that exceed an average rate;
- Dividends and voting rights and experience rating credits;
- Credits given in connection with the administration of a policy by a group contract holder;
- Employers' plans to the extent they are self-funded (that is, not insured by an insurance company, even if an insurance company administers them);
- Unallocated annuity contracts (which give rights to group contractholders, not individuals);
- Unallocated annuity contracts issued to/in connection with benefit plans protected under Federal Pension Benefit Corporation ("FPBC")(whether the FPBC is yet liable or not);
- Portions of an unallocated annuity contract not owned by a benefit plan or a government lottery (unless the owner is a resident) or issued to a collective investment trust or similar pooled fund offered by a bank or other financial institution);
- Portions of a policy or contract to the extent assessments required by law for the Guaranty Association are preempted by State or Federal law;
- Obligations that do not arise under the policy or contract, including claims based on marketing materials or side letters, riders or other documents which do not meet filing requirements, or claims for policy misrepresentations, or extra-contractual or penalty claims;
- Contractual agreements establishing the member insurer's obligations to provide book value accounting guarantees for defined contribution benefit plan participants (by reference to a portfolio of assets owned by a nonaffiliate benefit plan or its trustees).

LIMITS ON AMOUNT OF COVERAGE

The Act also limits the amount the Guaranty Association is obligated to cover: The Guaranty Association cannot pay more than what the insurance company would owe under a policy or contract. Also, for any one insured life, the Guaranty Association will pay a maximum of \$300,000 - no matter how many policies and contracts there were with the same company, even if they provided different types of coverages. Within this overall \$300,000 limit, the Association will not pay more than \$300,000 in health insurance benefits, \$300,000 in present value of annuity benefits, or \$300,000 in life insurance death benefits or net cash surrender values - again, no matter how many policies and contracts there were with the same company, and no matter how many different types of coverages. There is a \$1,000,000 limit with respect to any contract holder for unallocated annuity benefits, irrespective of the number of contracts held by the contract holder. These are limitations for which the Guaranty Association is obligated before taking into account either its subrogation and assignment rights or the extent to which those benefits could be provided out of the assets of the impaired or insolvent insurer.





Liberty Life Assurance Company of Boston

GROUP DISABILITY INCOME POLICY

Sponsor:

Wal-Mart Stores, Inc.

Policy Number: GD/GF3-850-290765-01

Effective Date: January 1, 2016

Governing Jurisdiction is Arkansas and subject to the laws of that State.

Premiums are due and payable Bi-weekly.

Policy Anniversaries shall occur each January 1st beginning in 2017.

Liberty Life Assurance Company of Boston (hereinafter referred to as Liberty) agrees to pay benefits provided by this policy in accordance with its provisions. This policy provides Short Term Disability and Long Term Disability coverages.

PLEASE READ THIS POLICY CAREFULLY FOR FULL DETAILS.

This policy is a legal contract and is issued in consideration of the Application of the Sponsor, a copy of which is attached, and of the payment of premiums by the Sponsor.

For purposes of this policy, the Sponsor acts on its own behalf or as the Covered Person's agent. Under no circumstances will the Sponsor be deemed the agent of Liberty.

This policy is delivered in and governed by the laws of the governing jurisdiction and to the extent applicable by The Employee Retirement Income Security Act of 1974 (ERISA) and any subsequent amendments.

The following pages including any amendments, riders or endorsements are a part of this policy.

Signed at Liberty's Home Office, 175 Berkeley Street, Boston, Massachusetts, 02116

SECRETARY

PRESIDENT

NON-PARTICIPATING

FORM ADOP

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SECTION 1 - SCHEDULE OF BENEFITS

ELIGIBILITY REQUIREMENTS FOR INSURANCE BENEFITS

Minimum Hourly Requirement:

Applicable to Short Term Disability

Full-time associates are benefit eligible based on Wal-Mart defined classified job category and benefit eligibility.

Applicable to Long Term Disability

Full-time associates are benefit eligible based on Walmart defined classified job category and benefit eligibility.

Short Term Disability Benefits:

Class 1: All full-time active eligible New York hourly associates who enrolled in the 60.00% enhanced New York statutory plan

Note: Temporary, seasonal, and leased Employees, and Employees who are not United States citizens or legal residents working in the United States are not covered under this policy. Please note that "associates" in the Eligibility Requirement class descriptions will be referred to as "Employees" in the Policy and Certificate.

Long Term Disability Benefits:

Class D3:

plan

Class A1:	All full-time active eligible non-Puerto Rico hourly associates who enrolled in the 50.00% plan, excluding hourly Pharmacists who work in California
Class A2:	All full-time active eligible non-Puerto Rico hourly associates who enrolled in the 60.00% plan, excluding hourly Pharmacists who work in California
Class B1:	All full-time active eligible hourly Pharmacists who work in California and who enrolled when initially eligible or who enrolled in the 50.00% plan
Class B2:	All full-time active eligible hourly Pharmacists who work in California and who enrolled when initially eligible or who enrolled in the 60.00% plan
Class C1:	All full-time active eligible non-Puerto Rico salaried associates, management, salaried Pharmacists, and pilots who enrolled in the 50.00% plan
Class C2:	All full-time active eligible non-Puerto Rico salaried associates, management, salaried Pharmacists, and pilots who enrolled in the 60.00% plan
Class D1:	All full-time active eligible truck drivers who enroll in the 5 year benefit 50.00% plan
Class D2:	All full-time active eligible truck drivers who enroll in the 5 year benefit 60.00% plan

Form ADOP-SCH-1 Schedule of Benefits

All full-time active eligible truck drivers who enroll in the full duration benefit 50.00%

Class D4: All full-time active eligible truck drivers who enroll in the full duration benefit 60.00%

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plan

Note: Temporary, seasonal, and leased Employees, and Employees who are not United States citizens or legal residents working in the United States are not covered under this policy. Please note that "associates" in the Eligibility Requirement class descriptions will be referred to as "Employees" in the Policy and Certificate.

Eligibility Waiting Period:

Applicable to Short Term Disability

1. If the Covered Person is employed by the Sponsor on the policy effective date 12 months of continuous, Active Employment, if enrollment occurs during the Initial Enrollment
Period

An additional 12 months from the date of enrollment, if enrollment occurs after the Initial Enrollment Period

If the Covered Person begins employment for the Sponsor after the policy effective date 12 months of continuous, Active Employment, if enrollment occurs during the Initial Enrollment Period

An additional 12 months from the date of enrollment, if enrollment occurs after the Initial Enrollment Period

Note: Prior service credit in an ineligible class will be honored towards fulfilling the Eligibility Waiting Period.

Applicable to Long Term Disability

Applicable to Class A1, A2

1. If the Covered Person is employed by the Sponsor on the policy effective date 12 months of continuous, Active Employment, if enrollment occurs during the Initial Enrollment
Period

An additional 12 months from the date of enrollment, if enrollment occurs after the Initial Enrollment Period

If the Covered Person begins employment for the Sponsor after the policy effective date 12 months of continuous, Active Employment, if enrollment occurs during the Initial Enrollment Period

An additional 12 months from the date of enrollment, if enrollment occurs after the Initial Enrollment Period

Note: Prior service credit in an ineligible class will be honored towards fulfilling the Eligibility Waiting Period.

Applicable to Class B1, B2, C1, C2, D1, D2, D3, D4

- 1. If the Covered Person is employed by the Sponsor on the policy effective date None, if enrollment occurs during the Initial Enrollment Period
 An additional 12 months from the date of enrollment, if enrollment occurs after the Initial
 Enrollment Period
- 2. If the Covered Person begins employment for the Sponsor after the policy effective date None, if enrollment occurs during the Initial Enrollment Period

 An additional 12 months from the date of enrollment, if enrollment occurs after the Initial Enrollment Period

Employee Contributions Required:

Form ADOP-SCH-1 (continued)

Schedule of Benefits

Short Term Disability Benefits:

Yes

Long Term Disability Benefits:

Yes

Name of Associated Companies:

Jet.com Inc. 221 River St, # 800 Hoboken, NJ 07030 USA

Schedule of Benefits

•

(Continued)

SECTION 1 - SCHEDULE OF BENEFITS

SHORT TERM DISABILITY COVERAGE

Elimination Period:

The period for which a benefit is payable will commence following the Elimination Period shown below:

7 calendar days for Injury

7 calendar days for Sickness

Note: Benefits will begin on the first day following the completion of the Elimination Period.

Amount of Insurance:

60.00% of Basic Weekly Earnings not to exceed a Maximum Weekly Benefit of \$6,000.00 less Other Income Benefits and Other Income Earnings as outlined in Section 4. The Minimum Weekly Benefit is \$20.00.

Maximum Benefit Period:

Applicable to Injury:

The period for which a benefit is payable, following completion of the Elimination Period, for any one Disability will end on the earliest of:

- a. the end of the Disability; or
- b. the end of the 25th week of Disability for which a benefit is payable.

Applicable to Sickness:

The period for which a benefit is payable, following completion of the Elimination Period, for any one Disability will end on the earliest of:

- a. the end of the Disability; or
- b. the end of the 25th week of Disability for which a benefit is payable.

SECTION 1 - SCHEDULE OF BENEFITS

(Continued)

LONG TERM DISABILITY COVERAGE

Elimination Period:

Applicable to Class A1, A2, B1, B2:

The greater of:

- a. the end of the Covered Person's Short Term Disability Benefits; or
- b. 182 days

Applicable to Class C1, C2, D1, D2, D3, D4:

The greater of:

- a. the end of the Covered Person's Short Term Disability Benefits; or
- b. 180 days

Amount of Insurance:

Applicable to Class A1, B1, C1, D1, D3:

50.00% of Basic Monthly Earnings not to exceed a Maximum Monthly Benefit of \$15,000.00 less Other Income Benefits and Other Income Earnings as outlined in Section 4.

Applicable to Class A2, B2, C2, D2, D4:

60.00% of Basic Monthly Earnings not to exceed a Maximum Monthly Benefit of \$15,000.00 less Other Income Benefits and Other Income Earnings as outlined in Section 4.

Maximum Basic Monthly Earnings on which the Benefit is Based:

Applicable to Class A1, B1, C1, D1, D3:

\$30,000.00

Applicable to Class A2, B2, C2, D2, D4:

\$25,000.00

Own Occupation Duration:

24 Month Own Occupation

Schedule of Benefits

SECTION 1 - SCHEDULE OF BENEFITS

(Continued)

LONG TERM DISABILITY COVERAGE (Continued)

Minimum Monthly Benefit:

The Minimum Monthly Benefit is \$100.00 or 10.00% of the Covered Person's Gross Monthly Benefit, whichever is greater.

Maximum Benefit Period:

Applicable to Class A1, A2, B1, B2, C1, C2, D3, D4:

Age at Disability	<u>Maximum Benefit Period</u>
Less than 62	To normal retirement age
62	48 months
63	42 months
64	36 months
65	30 months
66	27 months
67	24 months
68	21 months
69 and over	18 months

* SSNRA means the Social Security Normal Retirement Age as figured by the 1983 amendment to the Social Security Act and any subsequent amendments and provides:

Year of Birth	Normal Retirement Age
Before 1938	65
1938	65 and 2 months
1939	65 and 4 months
1940	65 and 6 months
1941	65 and 8 months
1942	65 and 10 months
1943-1954	66
1955	66 and 2 months
1956	66 and 4 months
1957	66 and 6 months
1958	66 and 8 months
1959	66 and 10 months
1960 and after	67

Applicable to Class D1, D2:

Age at Disability

Less than 62

To normal retirement age or 60 Months, whichever is less

Form ADOP-SCH-4

Schedule of Benefits

62	48 months
63	42 months
64	36 months
65	30 months
66	27 months
67	24 months
68	21 months
9 and over	18 months

SECTION 2 - DEFINITIONS

In this section Liberty defines some basic terms needed to understand this policy. The male pronoun whenever used in this policy includes the female.

"Active Employment" means the Employee must be actively at work for the Sponsor:

- 1. on a full-time basis and paid regular earnings;
- 2. for at least the minimum number of hours shown in the Schedule of Benefits; and either perform such work:
 - a. at the Sponsor's usual place of business; or
 - b. at a location to which the Sponsor's business requires the Employee to travel.

An Employee will be considered actively at work if he was actually at work on the day immediately preceding:

- 1. a weekend (except where one or both of these days are scheduled work days);
- 2. holidays (except when the holiday is a scheduled work day);
- 3. paid vacations;
- 4. any non-scheduled work day;
- 5. an excused leave of absence (except medical leave for the Covered Person's own disabling condition and lay-off); and
- 6. an emergency leave of absence (except emergency medical leave for the Covered Person's own disabling condition).

"Administrative Office" means Liberty Life Assurance Company of Boston, 9 Riverside Road, Weston, MA 02493.

"Annual Enrollment Period" or "Enrollment Period" means the period before each policy anniversary so designated by the Sponsor and Liberty during which an Employee may enroll for coverage under this policy.

SECTION 2 - DEFINITIONS

(Continued)

"Any Occupation" means any occupation that the Covered Person is or becomes reasonably fitted by training, education, experience, age, physical and mental capacity.

"Application" is the document designated in Section 9; it is attached to and is made a part of this policy.

"Appropriate Available Treatment" means care or services which are:

- 1. generally acknowledged by Physicians to cure, correct, limit, treat or manage the disabling condition;
- 2. accessible within the Covered Person's geographical region;
- 3. provided by a Physician who is licensed and qualified in a discipline suitable to treat the disabling Injury or Sickness;
- 4. in accordance with generally accepted medical standards of practice.

Applicable to Class A1, A2, B1, B2, C1, C2:

"Basic Monthly Earnings" means the Covered Person's monthly rate of earnings from the Sponsor for the prior 26 pay periods immediately prior to the last day worked, divided by 12. Such earnings will include bonuses, overtime pay, vacation pay, illness protection and personal pay. However, such earnings will not include commissions, other fringe benefits or any other extra compensation.

Applicable to Class D1, D2, D3, D4:

"Basic Monthly Earnings" means the Covered Person's monthly rate of earnings from the Sponsor based on activity rate plus mileage, plus bonuses, for the past 26 pay periods immediately prior to the last day worked, divided by 12. However, such earnings will not include commissions, other fringe benefits or any other extra compensation

"Basic Weekly Earnings" means the Covered Person's weekly rate of earnings from the Sponsor for the prior 26 pay periods immediately prior to the last day worked, divided by 52. Such earnings will include bonuses, overtime pay, vacation pay, illness protection and personal pay. However, such earnings will not include commissions, other fringe benefits or any other extra compensation.

"Consumer Price Index" means the government publication "The Consumer Price Index for Urban Wage Earners and Clerical Workers" provided monthly by the U.S. Department of Labor, or its successor or in the event of no successor a similar Index of comparable purpose chosen by Liberty.

"Covered Person" means an Employee insured under this policy.

"Disability" or "Disabled", with respect to Short Term Disability, means the Covered Person, as a result of Injury or Sickness, is either unable to perform the essential duties of his job for his normal work schedule, or a license required for the Covered Person's job duties has been suspended due to a mental or physical illness or injury, or pregnancy. Benefits will be payable during a loss of license only while the Covered Person is disabled and pursuing reinstatement of his license on a timely basis. Timely pursuit of reinstatement means the Covered Person applies for reinstatement when his condition meets the criteria and he provides information and forms requested by the licensing agency on a timely basis until his license is reinstated. The determination of whether the Covered Person is disabled will be made on the basis of objective medical evidence. Objective medical evidence consists of facts and findings, including, but not limited to, X-rays, laboratory reports, tests, consulting physician reports as well as

reports and chart notes from the Covered Person's physician. Loss of license in and of itself is not sufficient for meeting the definition of Disability.

SECTION 2 - DEFINITIONS

(Continued)

"Disability" or "Disabled", with respect to Long Term Disability, means:

1. For persons other than truck drivers, pilots, co-pilots, and crewmembers of an aircraft:

- that, during the Elimination Period and the next 24 months of Disability the Covered Person, as a result of Injury or Sickness, is unable to perform the Material and Substantial Duties of his Own Occupation; and
- thereafter, the Covered Person is unable to perform, with reasonable continuity, the Material and Substantial Duties of Any Occupation.
- 2. With respect to Covered Persons employed as pilots, co-pilots and crewmembers of an aircraft:
 - "Disability" or "Disabled" means as a result of Injury or Sickness the Covered Person is unable to perform the Material and Substantial Duties of his Own Occupation under the applicable Federal Aviation Administration fitness standards.
- 3. With respect to Covered Persons employed as truck drivers:

"Disability" or "Disabled" means:

- i. that during the Elimination Period and the next 12 months of Disability the Covered Person, as a result of Injury or Sickness:
 - a. is unable to perform the Material and Substantial Duties of his Own Occupation, or
 - b. loses medical certification in accordance with the Federal Motor Carrier Safety Regulations; and
- ii. thereafter, the Covered Person is unable to perform, with reasonable continuity, the Material and Substantial Duties of Any Occupation.

"Disability Benefits under a Retirement Plan" means money which:

- 1. is payable under a Retirement Plan due to Disability as defined in that plan; and
- 2. does not reduce the amount of money which would have been paid as retirement benefits at the normal retirement age under the plan if the Disability had not occurred. (If the payment does cause such a reduction, it will be deemed a Retirement Benefit as defined in this policy.)

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SECTION 2 - DEFINITIONS

(Continued)

"Domestic Partner" means an unmarried person of the same or opposite sex with whom the Covered Person shares a committed relationship, are jointly responsible for each other's welfare and financial obligations, at least 18 years of age and mentally competent to consent to a contract, not related by blood to a degree that could prohibit legal marriage in the state where they legally reside, maintain the same residence(s) and are not married to or legally separated from anyone else. A Domestic Partner certification must be completed and filed with the Sponsor before the partner can be designated as an Eligible Survivor.

"Eligibility Date" means the date an Employee becomes eligible for insurance under this policy. Eligibility Requirements are shown in the Schedule of Benefits.

"Eligible Survivor" means the Covered Person's spouse or Domestic Partner, if living, otherwise the Covered Person's children under age 26.

"Eligibility Waiting Period" means the continuous length of time an Employee must be in Active Employment in an eligible class to reach his Eligibility Date.

"Elimination Period", with respect to Short Term Disability, means a period of consecutive days of Disability for which no benefit is payable. The Elimination Period is shown in the Schedule of Benefits and begins on the first day of Disability.

Applicable to Class A1, A2, D1, D2, D3, D4:

"Elimination Period", with respect to Long Term Disability, means a period of consecutive days of Disability or Partial Disability for which no benefit is payable. The Elimination Period is shown in the Schedule of Benefits and begins on the first day of Disability.

If the Covered Person returns to work for any sixty or fewer days during the Elimination Period and cannot continue, Liberty will count only those days the Covered Person is Disabled or Partially Disabled to satisfy the Elimination Period.

Applicable to Class B1, B2, C1, C2:

"Elimination Period", with respect to Long Term Disability, means a period of consecutive days of Disability or Partial Disability for which no benefit is payable. The Elimination Period is shown in the Schedule of Benefits and begins on the first day of Disability.

If the Covered Person returns to work for any one hundred eighty or fewer days during the Elimination Period and cannot continue, Liberty will count only those days the Covered Person is Disabled or Partially Disabled to satisfy the Elimination Period.

"Employee" means a person in Active Employment with the Sponsor.

"Enrollment Form" is the document completed by the Covered Person, if required, when enrolling for coverage. This form must be satisfactory to Liberty.

"Evidence of Insurability" means a statement of proof of an Employee's medical history upon which acceptance for insurance will be determined by Liberty.

Form ADOP-DEF-4
Definitions

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SECTION 2 - DEFINITIONS

(Continued)

"Extended Treatment Plan" means continued care that is consistent with the American Psychiatric Association's standard principles of Treatment, and is in lieu of confinement in a Hospital or Institution. It must be approved in writing by a Physician.

"Family and Medical Leave" means a leave of absence for the birth, adoption or foster care of a child, or for the care of the Covered Person's child, spouse or parent or for the Covered Person's own serious health condition as those terms are defined by the Federal Family and Medical Leave Act of 1993 (FMLA) and any amendments, or by applicable state law.

"Family Status Change" means any one of the following events that may occur:

- 1. the Employee's marriage or divorce;
- 2. the Employee's filing or rescinding of a Domestic Partner certification;
- 3. the birth of a child to the Employee;
- 4. the adoption of a child by the Employee;
- 5. the death of the Employee's spouse or Domestic Partner or child;
- 6. the commencement or termination of employment of the Employee's spouse or Domestic Partner;
- 7. the change from part-time employment to full-time employment by the Employee or the Employee's spouse or Domestic Partner;
- 8. the change from full-time employment to part-time employment by the Employee or the Employee's spouse or Domestic Partner;
- 9. the taking of unpaid leave of absence by the Employee or the Employee's spouse or Domestic Partner.

"Gross Monthly Benefit" means the Covered Person's Monthly Benefit before any reduction for Other Income Benefits and Other Income Earnings.

"Gross Weekly Benefit" means the Covered Person's Weekly Benefit before any reduction for Other Income Benefits and Other Income Earnings.

"Hospital" or "Institution" means a facility licensed to provide Treatment for the condition causing the Covered Person's Disability.

Definitions

SECTION 2 - DEFINITIONS

(Continued)

"Indexed Basic Monthly Earnings" means the Covered Person's Basic Monthly Earnings in effect just prior to the date Disability or Partial Disability began adjusted on the first anniversary of benefit payments and each anniversary thereafter.

"Initial Enrollment Period" means one of the following periods during which an Employee may first enroll for coverage under this policy:

1. for an Employee who is eligible for insurance on the policy effective date, a period before the policy effective date set by the Sponsor and Liberty.

Applicable to Short Term Disability Class 1 Class A1, A2

2. for an Employee who becomes eligible for insurance after the policy effective date, the period between 30 days and 90 days from his date of hire.

Applicable to Class B1, B2, C1, C2, D1, D2, D3, D4

2. for an Employee who becomes eligible for insurance after the policy effective date, the period within 60 days from his date of hire.

"Injury" means bodily impairment resulting directly from an accident and independently of all other causes. For the purpose of determining benefits under this policy:

- 1. any Disability which begins more than 60 days after an Injury will be considered a Sickness; and
- 2. any Injury which occurs before the Covered Person is covered under this policy, but which accounts for a medical condition that arises while the Covered Person is covered under this policy will be treated as a Sickness.

"Last Monthly Benefit" means the gross Monthly Benefit payable to the Covered Person prior to his death without any reduction for earnings received from employment.

"Material and Substantial Duties", with respect to Short Term Disability, means responsibilities that are normally required to perform the Covered Person's Own Job and cannot be reasonably eliminated or modified.

"Material and Substantial Duties", with respect to Long Term Disability, means responsibilities that are normally required to perform the Covered Person's Own Occupation, or any other occupation, and cannot be reasonably eliminated or modified.

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SECTION 2 - DEFINITIONS

(Continued)

"Mental Illness" means a psychiatric or psychological condition classified as such in the most current edition of the Diagnostic and Statistical Manual of Mental Disorders (DSM) regardless of the underlying cause of the Mental Illness. If the DSM is discontinued, Liberty will use the replacement chosen or published by the American Psychiatric Association.

"Monthly Benefit", with respect to Long Term Disability, means the monthly amount payable by Liberty to the Disabled or Partially Disabled Covered Person.

"Own Job", with respect to Short Term Disability, means the Covered Person's job that he was performing when his Disability began.

"Own Occupation", with respect to Long Term Disability, means the Covered Person's occupation that he was performing when his Disability or Partial Disability began. For the purposes of determining Disability under this policy, Liberty will consider the Covered Person's occupation as it is performed at Wal-Mart Stores, Inc.

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SECTION 2 - DEFINITIONS

(Continued)

"Partial Disability" or "Partially Disabled", with respect to Long Term Disability, means the Covered Person, as a result of Injury or Sickness, is able to:

- 1. perform one or more, but not all, of the Material and Substantial Duties of his Own Occupation or Any Occupation on an Active Employment or a part-time basis; or .
- 2. perform all of the Material and Substantial Duties of his Own Occupation or Any Occupation on a part-time basis; and
- 3. earn between 20.00% and 80.00% of his Basic Monthly Earnings.

"Physician" means a person who:

- 1. is licensed to practice medicine and is practicing within the terms of his license; or
- 2. is a licensed practitioner of the healing arts in a category specifically favored under the health insurance laws of the state where the Treatment is received and is practicing within the terms of his license.

It does not include a Covered Person, any family member or domestic partner.

Definitions

SECTION 2 - DEFINITIONS

(Continued)

"Proof" means the evidence in support of a claim for benefits and includes, but is not limited to, the following:

- 1. a claim form completed and signed (or otherwise formally submitted) by the Covered Person claiming benefits;
- 2. an attending Physician's statement completed and signed (or otherwise formally submitted) by the Covered Person's attending Physician; and
- 3. the provision by the attending Physician of standard diagnosis, chart notes, lab findings, test results, x-rays and/or other forms of objective medical evidence in support of a claim for benefits.

Proof must be submitted in a form or format satisfactory to Liberty.

"Regular Attendance" means the Covered Person's personal visits to a Physician which are medically necessary according to generally accepted medical standards to effectively manage and treat the Covered Person's Disability or Partial Disability.

"Retirement Benefit under a Retirement Plan" means money which:

- 1. is payable under a Retirement Plan either in a lump sum or in the form of periodic payments;
- 2. does not represent contributions made by an Employee (payments which represent Employee contributions are deemed to be received over the Employee's expected remaining life regardless of when such payments are actually received); and
- 3. is payable upon:
 - a. early or normal retirement; or
 - b. Disability, if the payment does reduce the amount of money which would have been paid under the plan at the normal retirement age.

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SECTION 2 - DEFINITIONS

(Continued)

"Retirement Plan" means a plan which provides retirement benefits to Employees and which is not funded wholly by Employee contributions. The term shall not include a profit-sharing plan, informal salary continuation plan, registered retirement savings plan, stock ownership plan, 401(K) or a non-qualified plan of deferred compensation.

"Schedule of Benefits" means the section of this policy which shows, among other things, the Eligibility Requirements, Eligibility Waiting Period, Elimination Period, Amount of Insurance, Minimum Benefit, and Maximum Benefit Period.

"Sickness" means illness, disease, pregnancy or complications of pregnancy.

"Sponsor" means the entity to whom this policy is issued.

"Sponsor's Retirement Plan" is deemed to include any Retirement Plan:

- 1. which is part of any Federal, State, Municipal or Association retirement system; or
- 2. for which the Employee is eligible as a result of employment with the Sponsor.

"Substance Abuse" means alcohol and/or drug abuse, addiction or dependency.

"Treatment" means consulting, receiving care or services provided by or under the direction of a Physician including diagnostic measures, being prescribed drugs and/or medicines, whether the Covered Person chooses to take them or not, and taking drugs and/or medicines.

"Weekly Benefit", with respect to Short Term Disability, means the weekly amount payable by Liberty to the Disabled Covered Person.

Definitions

SECTION 3 - ELIGIBILITY AND EFFECTIVE DATES

Eligibility Requirements for Insurance Benefits

The eligibility requirements for insurance benefits are shown in the Schedule of Benefits.

Eligibility Date for Insurance Benefits

An Employee in an eligible class will qualify for insurance on the later of:

- 1. this policy's effective date; or
- 2. the day after the Employee completes the Eligibility Waiting Period shown in the Schedule of Benefits.

Initial Enrollment Period

During the Initial Enrollment Period an Employee can enroll in any one coverage or coverage option shown in the Schedule of Benefits. If he does not choose any coverage or coverage option, he will not be enrolled for any coverage. If an Employee's Initial Enrollment Period takes place during or after the Annual Enrollment Period, but before the policy anniversary his coverage option will apply for (a) the rest of the policy year in which he first becomes eligible; and (b) the next policy year.

Applicable to Short Term Disability Class 1:

Applicable to Long Term Disability Class A1, A2, B1, B2, C1, C2:

Annual Enrollment Period

During each Annual Enrollment Period, a Covered Person may keep his coverage at the same level or make one of the following changes in coverage for the next policy year:

- 1. a decrease in coverage;
- 2. an increase in coverage without Evidence of Insurability.

Applicable to Long Term Disability Class D1, D2, D3, D4:

Annual Enrollment Period

During each Annual Enrollment Period, a Covered Person may keep his coverage at the same level or make one of the following changes in coverage for the next policy year:

- 1. a decrease in coverage;
- 2. an increase in coverage subject to Evidence of Insurability.

SECTION 3 - ELIGIBILITY AND EFFECTIVE DATES

(Continued)

Applicable To Short Term Disability Class 1:

Applicable To Long Term Disability Class A1, A2, B1, B2, C1, C2:

Family Status Change

When an Employee experiences a Family Status Change, he may keep his coverage at the same level or make one of the following changes in coverage:

- 1. a decrease in coverage;
- 2. an increase in coverage without Evidence of Insurability.

Applicable To Long Term Disability Class D1, D2, D3, D4:

Family Status Change

When an Employee experiences a Family Status Change, he may keep his coverage at the same level or make one of the following changes in coverage:

- 1. a decrease in coverage;
- 2. an increase in coverage subject to Evidence of Insurability.

The Covered Person must apply for the change in coverage within 60 days of the date of the Family Status Change. Such changes in coverage must be due to or consistent with the reason that the change in coverage was permitted. A change in coverage is consistent with a Family Status Change only if it is necessary or appropriate as the result of the Family Status Change.

Effective Date of Insurance

Insurance will be effective at 12:01 A.M. Standard Time in the governing jurisdiction on the day determined as follows, but only if the Employee's application or enrollment for insurance is made with Liberty through the Sponsor in a form or format satisfactory to Liberty.

- 1. For Coverage Applied for During Initial Enrollment Periods:
- a. an Employee will be insured on the date the Employee makes application for insurance if he enrolls on or before the 60th day after his Eligibility Date; or Applicable to Short Term Disability Class 1:

Applicable to Long Term Disability Class A1, A2, B1, B2, C1, C2:

b. an Employee who does not enroll on or before the 60th day after his Eligibility Date, or terminated his insurance while continuing to be eligible must submit an application to Liberty for approval, at the Employee's expense. The Employee will be insured on the date Liberty gives its approval.

Applicable to Long Term Disability Class D1, D2, D3, D4:

With Family Status Change Eligibility and Effective Dates

an Employee who does not enroll on or before the 60th day after his Eligibility Date, or terminated his insurance while continuing to be eligible must submit an application and Evidence of Insurability to Liberty for approval, at the Employee's expense. The Employee will

be insured on the date Liberty gives its approval.

SECTION 3 - ELIGIBILITY AND EFFECTIVE DATES

(Continued)

Effective Date of Insurance (Continued)

Applicable to Short Term Disability Class 1:

Applicable to Long Term Disability Class A1, A2, B1, B2, C1, C2:

2. For Contributory Coverage Applied for During Annual Enrollment Periods

An Employee will be insured for the selected contributory coverage on the first day of the next policy anniversary.

3. For Coverage Applied for Due to a Family Status Change

An Employee will be insured for the selected coverage on the later of the following dates, provided he applies or enrolls for the change in coverage before the end of the 60th day following the Family Status Change:

- a. the date of the Family Status Change;
- b. the date the Employee applies or enrolls for the change in coverage.

2. For Contributory Coverage Applied for During Annual Enrollment Periods

An Employee will be insured for the selected contributory coverage on the later of these dates:

- a. the first day of the next policy anniversary; or
- b. the date Liberty gives its approval, if the Employee:
 - i. increases his coverage option; or
 - ii. terminated his insurance while continuing to be eligible.

In the case of i. and ii. above, the Employee must submit an application and Evidence of Insurability to Liberty for approval. This will be at the Employee's expense.

3. For Coverage Applied for Due to a Family Status Change

An Employee will be insured for the selected coverage on the later of the following dates, provided he applies or enrolls for the change in coverage before the end of the 60th day following the Family Status Change:

- a. the date of the Family Status Change;
- b. the date the Employee applies or enrolls for the change in coverage; or
- c. the date Liberty gives its approval, if the Employee:
 - i. increases his coverage option; or
 - ii terminated his insurance while continuing to be eligible.

In the case of i. and ii. above, the Employee must submit an application and Evidence of Insurability to Liberty for approval. This will be at the Employee's expense.

Delayed Effective Date for Insurance

The effective date of any initial, increased or additional insurance will be delayed for an individual if he is not in Active Employment because of Injury or Sickness. The initial, increased or additional insurance will begin on the date the individual returns to Active Employment.

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SECTION 3 - ELIGIBILITY AND EFFECTIVE DATES

(Continued)

Family and Medical Leave

An Employee's coverage may be continued under this policy for an approved family or medical leave of absence for up to 12 weeks following the date coverage would have terminated, subject to the following:

- 1. the authorized leave is in writing;
- 2. the required premium is paid;
- 3. the Covered Person's benefit level, or the amount of earnings upon which the Covered Person's benefit may be based, will be that in effect on the date before said leave begins; and
- 4. continuation of coverage will cease immediately if any one of the following events should occur:
 - a. the Covered Person returns to work;
 - b. this group insurance policy terminates;
 - c. the Covered Person is no longer in an eligible class;
 - d. nonpayment of premium when due by the Sponsor or the Covered Person;
 - e. the Covered Person's employment terminates.

Rehire Terms

If a former Employee is re-hired by the Sponsor within 13 weeks of his termination date, all past periods of Active Employeent with the Sponsor will be used in determining the re-hired Employee's Eligibility Date. If a former Employee is re-hired by the Sponsor more than 13 weeks after his termination date, he is considered to be a new Employee when determining his Eligibility Date.

SECTION 3 - ELIGIBILITY AND EFFECTIVE DATES

(Continued)

Leave of Absence

The Sponsor may continue the Covered Person's coverage(s) by paying the required premiums, if the Covered Person is given a leave of absence. Coverage will be reinstated if you return to Active Employment status within one year.

The Covered Person's coverage will not continue beyond a period of 90 days. In continuing such coverage under this provision, the Sponsor agrees to treat all Covered Persons equally.

Lay-off

The Sponsor may continue the Covered Person's coverage(s) by paying the required premiums, if the Covered Person is temporarily laid off. Coverage will be reinstated if you return to Active Employment status within one year.

The Covered Person's coverage will not continue beyond a period of 90 days. In continuing such coverage under this provision, the Sponsor agrees to treat all Covered Persons equally.

Associated Companies

Companies, corporations, firms or individuals that are subsidiary to, or affiliated with, the Sponsor will be called Associated Companies. The Associated Companies, if any, are listed in the Schedule of Benefits. Employees of Associated Companies will be considered Employees of the Sponsor for purposes of this policy.

As they relate to this policy, all actions, agreements and notices between Liberty and the Sponsor will be binding on the Associated Companies.

If any Associated Companies cease to be Associated Companies for any reason, its Employees will be deemed to have transferred to a class of Employees not eligible for coverage under this policy.

(Continued)

SECTION 3 - ELIGIBILITY AND EFFECTIVE DATES

Transfer Provision

In order to prevent loss of coverage for an individual because of transfer of insurance carriers, this policy will provide coverage for certain individuals as follows:

Failure to be In Active Employment Due to Injury or Sickness:

Subject to premium payments, this policy will cover individuals who:

- 1. at the time of transfer are covered under the prior carrier's policy; and
- 2. are not in Active Employment due to Injury or Sickness on the effective date of this policy.

Benefits will be determined based on the lesser of:

- 1. the amount of the Disability benefit that would have been payable under the prior policy and subject to any applicable policy limitations; or
- 2. the amount of Disability benefits payable under this policy. If benefits are payable under the prior policy for the Disability, no benefits are payable under this policy.

Disability Due to a Pre-Existing Condition

Applicable to Long Term Disability Class A1, A2, B1, B2, C1, C2, D1, D2, D3, D4:

If an individual was insured under the prior carrier's policy at the time of transfer and was in Active Employment and insured under this policy on its effective date, benefits may be payable for a Disability due to a Pre-Existing Condition.

If the individual can satisfy this policy's Pre-Existing Condition Exclusion, the benefit will be determined according to this policy.

If the individual cannot satisfy this policy's Pre-Existing Condition Exclusion, then:

- 1. Liberty will apply the Pre-Existing Condition Exclusion of the prior carrier's policy and;
- 2. if the individual would have satisfied the prior carrier's pre-existing condition exclusion, giving consideration towards continuous time coverage under this policy; and the prior carrier's policy, the benefit will be determined according to this policy. However, the Maximum Monthly Benefit amount payable under this policy shall not exceed the maximum monthly benefit payable under the prior carrier's policy.

No benefit will be paid if the individual cannot satisfy the Pre-Existing Condition Exclusions of either policy.

Transfer Provision Eligibility and Effective Dates

SHORT TERM DISABILITY COVERAGE

Disability Benefit

When Liberty receives Proof that a Covered Person is Disabled due to Injury or Sickness and requires the Regular Attendance of a Physician, Liberty will pay the Covered Person a Weekly Benefit after the end of the Elimination Period, subject to any other provisions of this policy. The benefit will be paid for the period of Disability if the Covered Person gives to Liberty Proof of continued:

- 1. Disability;
- 2. Regular Attendance of a Physician; and
- 3. Appropriate Available Treatment.

The Proof must be given upon Liberty's request and at the Covered Person's expense. In determining whether the Covered Person is Disabled, Liberty will not consider employment factors including, but not limited to, interpersonal conflict in the workplace, recession, job obsolescence, paycuts, job sharing and loss of a professional or occupational license or certification.

For purposes of determining Disability, the Injury must occur and Disability must begin while the Employee is insured for this coverage.

The Weekly Benefit will not:

- 1. exceed the Covered Person's Amount of Insurance; or
- 2. be paid for longer than the Maximum Benefit Period.

The Amount of Insurance and the Maximum Benefit Period are shown in the Schedule of Benefits.

Amount of Disability Weekly Benefit

To figure the amount of Weekly Benefit:

- 1. Take the lesser of:
 - a. the Covered Person's Basic Weekly Earnings multiplied by the benefit percentage shown in the Schedule of Benefits; or
 - b. the Maximum Weekly Benefit shown in the Schedule of Benefits; and then
- Deduct Other Income Benefits and Other Income Earnings, (shown in the Other Income Benefits and Other Income Earnings provision of this policy), from this amount.

(Continued)

SHORT TERM DISABILITY COVERAGE (Continued)

Other Income Benefits and Other Income Earnings

Other Income Benefits means:

- 1. The amount for which the Covered Person is eligible under:
 - a. any work loss provision in mandatory "No-Fault" auto insurance; or
 - b. any governmental program or coverage required or provided by statute (including any amount attributable to the Covered Person's family).
- 2. any amount the Covered Person receives from any unemployment benefits.

Other Income Earnings means:

- 1. the amount of earnings the Covered Person earns or receives from any form of employment including severance; and
- 2. any amount the Covered Person receives from any formal or informal sick leave or salary continuation plan(s).

Other Income Benefits, except retirement benefits, must be payable as a result of the same Disability for which Liberty pays a benefit. The sum of Other Income Benefits and Other Income Earnings will be deducted in accordance with the provisions of this policy.

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SECTION 4 - DISABILITY INCOME BENEFITS

(Continued)

SHORT TERM DISABILITY COVERAGE (Continued)

Estimation of Benefits

Liberty will reduce the Covered Person's Disability benefits by the amount of Other Income Benefits that we estimate are payable to the Covered Person.

The Covered Person's Disability benefit will not be reduced by the estimated amount of Other Income Benefits if the Covered Person:

- 1. provides satisfactory proof of application for Other Income Benefits;
- 2. signs a reimbursement agreement under which, in part, the Covered Person agrees to repay Liberty for any overpayment resulting from the award or receipt of Other Income Benefits;
- 3. if applicable, provides satisfactory proof that all appeals for Other Income Benefits have been made on a timely basis to the highest administrative level unless Liberty determines that further appeals are not likely to succeed; and
- 4. if applicable, submits satisfactory proof that Other Income Benefits have been denied at the highest administrative level unless Liberty determines that further appeals are not likely to succeed.

In the event that Liberty overestimates the amount payable to the Covered Person from any plans referred to in the Other Income Benefits and Other Income Earnings provision of this policy, Liberty will reimburse the Covered Person for such amount upon receipt of written proof of the amount of Other Income Benefits awarded (whether by compromise, settlement, award or judgement) or denied (after appeal through the highest administrative level).

(Continued)

SHORT TERM DISABILITY COVERAGE (Continued)

Lump Sum Payments

Other Income Benefits from a compromise, settlement, award or judgement which are paid to the Covered Person in a lump sum and meant to compensate the Covered Person for any one or more of the following:

- 1. loss of past or future wages;
- 2. impaired earnings capacity;
- 3. lessened ability to compete in the open labor market;
- 4. any degree of permanent impairment; and
- 5. any degree of loss of bodily function or capacity;

will be prorated on a weekly basis as follows:

- 1. over the period of time such benefits would have been paid if not in a lump sum; or
- 2. if such period of time cannot be determined, over a period of 260 weeks.

Cost of Living Freeze

After the first deduction for each of the Other Income Benefits, the Weekly Benefit will not be further reduced due to any cost of living increases payable under the Other Income Benefits provision of this policy.

Prorated Benefits

For any period for which a Short Term Disability benefit is payable that does not extend through a full week, the benefit will be paid on a prorated basis. The rate will be 1/7th for each day for such period of Disability.

Discontinuation of the Short Term Disability Benefit

The Weekly Benefit will cease on the earliest of:

- 1. the date the Covered Person fails to provide Proof of continued Disability and Regular Attendance of a Physician;
- the date the Covered Person fails to cooperate in the administration of the claim. Such cooperation includes, but is not limited to, providing any information or documents needed to determine whether benefits are payable or the actual benefit amount due.

Short Term Disability

(Continued)

SHORT TERM DISABILITY COVERAGE (Continued)

Discontinuation of the Short Term Disability Benefit (Continued)

The Weekly Benefit will cease on the earliest of: (Continued)

- 3. the date the Covered Person refuses to be examined or evaluated at reasonable intervals;
- 4. the date the Covered Person refuses to receive Appropriate Available Treatment;
- the date the Covered Person refuses a job with the Sponsor where workplace modifications or accommodations were made to allow the Covered Person to perform the Material and Substantial Duties of the job;
- 6. the date the Covered Person is no longer Disabled according to this policy;
- 7. the end of the Maximum Benefit Period; or
- 8. the date the Covered Person dies.

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SECTION 4 - DISABILITY INCOME BENEFITS

(Continued)

SHORT TERM DISABILITY COVERAGE (Continued)

Successive Periods of Disability

With respect to this policy, "Successive Periods of Disability" means a Disability which is related or due to the same cause(s) as a prior Disability for which a Weekly Benefit was payable.

A Successive Period of Disability will be treated as part of the prior Disability if, after receiving Disability benefits under this policy, a Covered Person:

- 1. returns to his Own Job on an Active Employment basis for less than thirty continuous days; and
- 2. performs all the Material and Substantial duties of his Own Job.

To qualify for the Successive Periods of Disability benefit, the Covered Person must experience more than a 20% loss of Basic Weekly Earnings.

Benefit payments will be subject to the terms of this policy for the prior Disability.

If a Covered Person returns to his Own Job on an Active Employment basis for thirty continuous days or more, the Successive Period of Disability will be treated as a new period of Disability. The Covered Person must complete another Elimination Period.

If a Covered Person becomes eligible for coverage under any other group short term disability coverage, this Successive Periods of Disability provision will cease to apply to that Covered Person.

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LONG TERM DISABILITY COVERAGE

Disability Benefit

When Liberty receives Proof that a Covered Person is Disabled due to Injury or Sickness and requires the Regular Attendance of a Physician, Liberty will pay the Covered Person a Monthly Benefit after the end of the Elimination Period, subject to any other provisions of this policy. The benefit will be paid for the period of Disability if the Covered Person gives to Liberty Proof of continued:

- 1. Disability;
- 2. Regular Attendance of a Physician; and
- 3. Appropriate Available Treatment.

The Proof must be given upon Liberty's request and at the Covered Person's expense. In determining whether the Covered Person is Disabled, for persons other than pilots and co-pilots, Liberty will not consider employment factors including, but not limited to, interpersonal conflict in the workplace, recession, job obsolescence, paycuts, job sharing and loss of a professional or occupational license or certification.

For purposes of determining Disability, the Injury must occur and Disability must begin while the Employee is insured for this coverage.

The Monthly Benefit will not:

- 1. exceed the Covered Person's Amount of Insurance; or
- 2. be paid for longer than the Maximum Benefit Period.

The Amount of Insurance and the Maximum Benefit Period are shown in the Schedule of Benefits.

Amount of Disability Monthly Benefit

To figure the amount of Monthly Benefit:

- 1. Take the lesser of:
 - a. the Covered Person's Basic Monthly Earnings multiplied by the benefit percentage shown in the Schedule of Benefits; or
 - b. the Maximum Monthly Benefit shown in the Schedule of Benefits; and then
- 2. Deduct Other Income Benefits and Other Income Earnings, (shown in the Other Income Benefits and Other Income Earnings provision of this policy), from this amount.

The Monthly Benefit payable will not be less than the Minimum Monthly Benefit shown in the Schedule of Benefits. However, if an overpayment is due to Liberty, the Minimum Monthly Benefit otherwise payable under this provision will be applied toward satisfying the overpayment.

Long Term Disability Standard Integration

(Continued)

LONG TERM DISABILITY COVERAGE (Continued)

Partial Disability

When Liberty receives Proof that a Covered Person is Partially Disabled and has experienced a loss of earnings due to Injury or Sickness and requires the Regular Attendance of a Physician, he may be eligible to receive a Monthly Benefit, subject to any other provisions of this policy. To be eligible to receive Partial Disability benefits, the Covered Person may be employed in his Own Occupation or another occupation, must satisfy the Elimination Period and must be earning between 20.00% and 80.00% of his Basic Monthly Earnings.

A Monthly Benefit will be paid for the period of Partial Disability if the Covered Person gives to Liberty Proof of continued:

- 1. Partial Disability;
- 2. Regular Attendance of a Physician; and
- 3. Appropriate Available Treatment.

The Proof must be given upon Liberty's request and at the Covered Person's expense. In determining whether the Covered Person is Partially Disabled, for persons other than pilots and co-pilots, Liberty will not consider employment factors including, but not limited to, interpersonal conflict in the workplace, recession, job obsolescence, pay cuts, job sharing and loss of a professional or occupational license or certification.

For purposes of determining Partial Disability, the Injury must occur and Partial Disability must begin while the Employee is insured for this coverage.

Proportionate Loss Monthly Calculation with Work Incentive Benefit

For the first 3 Months, the work incentive benefit will be an amount equal to the Covered Person's Basic Monthly Earnings multiplied by the benefit percentage shown in the Schedule of Benefits, without any reductions from earnings. The work incentive benefit will only be reduced, if the Monthly Benefit payable plus any earnings exceed 100% of the Covered Person's Basic Monthly Earnings. If the combined total is more, the Monthly Benefit will be reduced by the excess amount so that the Monthly Benefit plus the Covered Person's earnings does not exceed 100% of his Basic Monthly Earnings.

Thereafter, to figure the Amount of Monthly Benefit the formula (A divided by B) x C will be used.

- A = The Covered Person's Basic Monthly Earnings minus the Covered Person's earnings received while he is Partially Disabled. This figure represents the amount of lost earnings.
- B = The Covered Person's Basic Monthly Earnings.
- C = The Monthly Benefit as figured in the Disability provision of this policy plus the Covered Person's earnings received while he is Partially Disabled, (but, not including adjustments under the Cost of Living Adjustment Benefit, if included).

Long Term Partial Disability with Work Incentive Proportionate Loss

Form ADOP-LTD-5.8

(Continued)

LONG TERM DISABILITY COVERAGE (Continued)

Partial Disability (Continued)

Proportionate Loss Monthly Calculation with Work Incentive Benefit (Continued)

On the first anniversary of benefit payments and each anniversary thereafter, for the purpose of calculating the benefit, the term "Basic Monthly Earnings" is:

- 1. replaced by "Indexed Basic Monthly Earnings"; and
- 2. increased annually by 7.00%, or the current annual percentage increase in the Consumer Price Index, whichever is less.

The Monthly Benefit payable will not be less than the Minimum Monthly Benefit shown in the Schedule of Benefits. However, if an overpayment is due to Liberty, the Minimum Monthly Benefit otherwise payable under this provision will be applied toward satisfying the overpayment.

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SECTION 4 - DISABILITY INCOME BENEFITS

(Continued)

LONG TERM DISABILITY COVERAGE (Continued)

Mental Illness and/or Substance Abuse Limitation

The benefit for Disability due to Mental Illness and/or Substance Abuse will not exceed a period of 24 months of Monthly Benefit payments while the Covered Person is insured under this policy.

If the Covered Person is in a Hospital or Institution for Mental Illness and/or Substance Abuse at the end of the period of 24 months, the Monthly Benefit will be paid during the confinement.

If the Covered Person is not confined in a Hospital or Institution for Mental Illness and/or Substance Abuse, but is fully participating in an Extended Treatment Plan for the condition that caused Disability, the Monthly Benefit will be payable to a Covered Person for up to a period of 36 months.

In no event will the Monthly Benefit be payable beyond the Maximum Benefit Period shown in the Schedule of Benefits.

Long Term Disability Mental Illness/Substance Abuse Limitation

(Continued)

LONG TERM DISABILITY COVERAGE (Continued)

Survivor Benefit

Liberty will pay a lump sum benefit to the Eligible Survivor when Proof is received that a Covered Person died:

- 1. after Disability had continued for 180 or more consecutive days; and
- 2. while receiving a Monthly Benefit.

The lump sum benefit will be an amount equal to the greater of \$5,000.00 or three times the Covered Person's Last Monthly Benefit.

If the survivor benefit is payable to the Covered Person's children, payment will be made in equal shares to the children, including step children and legally adopted children. However, if any of said children are minors or incapacitated, payment will be made on their behalf to the court appointed guardian of the children's property. This payment will be valid and effective against all claims by others representing or claiming to represent the children.

If there is no Eligible Survivor, the benefit is payable to the estate.

If an overpayment is due to Liberty at the time of a Covered Person's death, the benefit payable under this provision will be applied toward satisfying the overpayment.

Long Term Disability
3 Month Survivor

(Continued)

LONG TERM DISABILITY COVERAGE (Continued)

Other Income Benefits and Other Income Earnings

Other Income Benefits means:

- 1. The amount for which the Covered Person is eligible under:
 - a. Workers' or Workmen's Compensation Laws;
 - b. Occupational Disease Law;
 - c. Title 46, United States Code Section 688 (The Jones Act);
 - d. any work loss provision in mandatory "No-Fault" auto insurance;
 - e. Railroad Retirement Act;
 - f. any governmental compulsory benefit act or law; or
 - g. any other act or law of like intent.
- 2. The amount of any Disability benefits which the Covered Person is eligible to receive under:
 - a. any other group insurance plan of the Sponsor;
 - b. any governmental retirement system as a result of his employment with the Sponsor; or
 - c. any individual insurance plan where the premium is wholly or partially paid by the Sponsor. However, Liberty will only reduce the Monthly Benefit if the Covered Person's Monthly Benefit under this policy, plus any benefits that the Covered Person is eligible to receive under such individual insurance plan exceed 100% of the Covered Person's Basic Monthly Earnings. If this sum exceeds 100% of Basic Monthly Earnings, the Covered Person's Monthly Benefit under this policy will be reduced by such excess amount.
- 3. The amount of benefits the Covered Person receives under the Sponsor's Retirement Plan as follows:
 - a. the amount of any Disability Benefits under a Retirement Plan, or Retirement Benefits under a Retirement Plan the Covered Person voluntarily elects to receive as retirement payment under the Sponsor's Retirement Plan; and
 - b. the amount the Covered Person receives as retirement payments when he reaches the later of age 62, or normal retirement age as defined in the Sponsor's plan.
- 4. The amount of Disability and/or Retirement Benefits under the United States Social Security Act, the Canada Pension Plan, the Quebec Pension Plan, or any similar plan or act, which:
 - a. the Covered Person receives or is eligible to receive; and
 - b. his spouse, child or children receives or are eligible to receive because of his Disability; or
 - c. his spouse, child or children receives or are eligible to receive because of his eligibility for retirement benefits.
- 5. Any amount the Covered Person receives from any unemployment benefits.

(Continued)

LONG TERM DISABILITY COVERAGE (Continued)

Other Income Benefits and Other Income Earnings (Continued)

Other Income Earnings means:

- the amount of earnings the Covered Person earns or receives from any form of employment,
 and
- 2. any amount the Covered Person receives from any formal or informal sick leave or salary continuation plan(s).

Other Income Benefits, except retirement benefits, must be payable as a result of the same Disability for which Liberty pays a benefit. The sum of Other Income Benefits and Other Income Earnings will be deducted in accordance with the provisions of this policy.

(Continued)

LONG TERM DISABILITY COVERAGE (Continued)

Estimation of Benefits

Liberty will reduce the Covered Person's Disability or Partial Disability benefits by the amount of Other Income Benefits that we estimate are payable to the Covered Person and his dependents.

The Covered Person's Disability benefit will not be reduced by the estimated amount of Other Income Benefits if the Covered Person:

- 1. provides satisfactory proof of application for Other Income Benefits;
- 2. signs a reimbursement agreement under which, in part, the Covered Person agrees to repay Liberty for any overpayment resulting from the award or receipt of Other Income Benefits;
- 3. if applicable, provides satisfactory proof that all appeals for Other Income Benefits have been made on a timely basis to the highest administrative level unless Liberty determines that further appeals are not likely to succeed; and
- 4. if applicable, submits satisfactory proof that Other Income Benefits have been denied at the highest administrative level unless Liberty determines that further appeals are not likely to succeed.

Liberty will not estimate or reduce for any benefits under the Sponsor's pension or retirement benefit plan according to applicable law, until the Covered Person actually receives them.

In the event that Liberty overestimates the amount payable to the Covered Person from any plans referred to in the Other Income Benefits and Other Income Earnings provision of this policy, Liberty will reimburse the Covered Person for such amount upon receipt of written proof of the amount of Other Income Benefits awarded (whether by compromise, settlement, award or judgement) or denied (after appeal through the highest administrative level).

Social Security Assistance

Liberty may help a Covered Person in applying for Social Security Disability Income Benefits. In order to be eligible for assistance the Covered Person must be receiving a Monthly Benefit from Liberty. Such assistance will be provided only if Liberty determines that assistance would be beneficial.

(Continued)

LONG TERM DISABILITY COVERAGE (Continued)

Lump Sum Payments

Other Income Benefits from a compromise, settlement, award or judgement which are paid to the Covered Person in a lump sum and are meant to compensate the Covered Person for any one or more of the following:

- 1. loss of past or future wages;
- 2. impaired earnings capacity;
- 3. lessened ability to compete in the open labor market;
- 4. any degree of permanent impairment; and
- 5. any degree of loss of bodily function or capacity;

will be prorated on a monthly basis as follows:

- 1. over the period of time such benefits would have been paid if not in a lump sum; or
- 2. if such period of time cannot be determined, the lesser of:
 - a. the remainder of the Maximum Benefit Period; or
 - b. 5 years.

Cost of Living Freeze

After the first deduction for each of the Other Income Benefits, the Monthly Benefit will not be further reduced due to any cost of living increases payable under the Other Income Benefits and Other Income Earnings provision of this policy. This provision does not apply to increases received from any form of employment.

Prorated Benefits

For any period for which a Long Term Disability benefit is payable that does not extend through a full month, the benefit will be paid on a prorated basis. The rate will be 1/30th for each day for such period of Disability.

Discontinuation of the Long Term Disability Benefit

The Monthly Benefit will cease on the earliest of:

- 1. the date the Covered Person fails to provide Proof of continued Disability or Partial Disability and Regular Attendance of a Physician;
- the date the Covered Person fails to cooperate in the administration of the claim. Such cooperation includes, but is not limited to, providing any information or documents needed to determine whether benefits are payable or the actual benefit amount due.

Long Term Disability

(Continued)

LONG TERM DISABILITY COVERAGE (Continued)

Discontinuation of the Long Term Disability Benefit (Continued)

The Monthly Benefit will cease on the earliest of: (Continued)

- 3. the date the Covered Person refuses to be examined or evaluated at reasonable intervals;
- 4. the date the Covered Person refuses to receive Appropriate Available Treatment;
- 5. the date the Covered Person refuses a job with the Sponsor where workplace modifications or accommodations were made to allow the Covered Person to perform the Material and Substantial Duties of the job;
- 6. the date the Covered Person is able to work in his Own Occupation on a part-time basis, but chooses not to;
- 7. the date the Covered Person's current Partial Disability earnings exceed 80.00% of his Indexed Basic Monthly Earnings;

Because the Covered Person's current earnings may fluctuate, Liberty will average earnings over three consecutive months rather than immediately terminating his benefit once 80.00% of Indexed Basic Monthly Earnings has been exceeded.

- 8. the date the Covered Person is no longer Disabled according to this policy;
- 9. the end of the Maximum Benefit Period; or
- 10. the date the Covered Person dies.

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SECTION 4 - DISABILITY INCOME BENEFITS

(Continued)

LONG TERM DISABILITY COVERAGE (Continued)

Successive Periods of Disability

With respect to this policy, "Successive Periods of Disability" means a Disability which is related or due to the same cause(s) as a prior Disability for which a Monthly Benefit was payable.

A Successive Period of Disability will be treated as part of the prior Disability if, after receiving Disability benefits under this policy, a Covered Person:

- 1. returns to his Own Occupation on an Active Employment basis for less than six continuous months; and
- 2. performs all the Material and Substantial Duties of his Own Occupation.

To qualify for a Successive Periods of Disability benefit, the Covered Person must experience more than a 20% loss of Basic Monthly Earnings.

Benefit payments will be subject to the terms of this policy for the prior Disability.

If a Covered Person returns to his Own Occupation on an Active Employment basis for six continuous months or more, the Successive Period of Disability will be treated as a new period of Disability. The Covered Person must complete another Elimination Period.

If a Covered Person becomes eligible for coverage under any other group long term disability coverage, this Successive Period of Disability provision will cease to apply to that Covered Person.

SECTION 5 - EXCLUSIONS

GENERAL EXCLUSIONS

This policy will not cover any Disability due to:

- 1. war, declared or undeclared, or any act of war;
- 2. active Participation in a Riot;
- 3. the committing of or attempting to commit a felony or misdemeanor; or
- 4. cosmetic surgery unless such surgery is in connection with an Injury or Sickness sustained while the individual is a Covered Person.

No benefit will be payable during any period of incarceration.

With respect to this provision, Participation shall include promoting, inciting, conspiring to promote or incite, aiding, abetting, and all forms of taking part in, but shall not include actions taken in defense of public or private property, or actions taken in defense of the Covered Person, if such actions of defense are not taken against persons seeking to maintain or restore law and order including, but not limited to police officers and fire fighters.

With respect to this provision, **Riot** shall include all forms of public violence, disorder or disturbance of the public peace, by three or more persons assembled together, whether or not acting with a common intent and whether or not damage to persons or property or unlawful act or acts is the intent or the consequence of such disorder.

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SECTION 5 - EXCLUSIONS

SHORT TERM DISABILITY COVERAGE

Disability Benefit Exclusions

A Weekly Benefit will'not be payable if a Covered Person becomes Disabled due to:

- 1. Injury that arises out of or in the course of employment; or
- 2. Sickness when a benefit is payable under a Workers' Compensation Law, or any other act or law of like intent.

These exceptions will not apply to partners or proprietors who elect not to be covered under such laws.

SECTION 5 - EXCLUSIONS

(Continued)

LONG TERM DISABILITY COVERAGE

Pre-Existing Condition Exclusion

This policy will not cover any Disability or Partial Disability:

- 1. which is caused or contributed to by, or results from, a Pre-Existing Condition; and
- 2. which begins in the first 12 months immediately after the Covered Person's effective date of coverage.

"Pre-Existing Condition" means a condition resulting from an Injury or Sickness for which the Covered Person is diagnosed or received Treatment within three months prior to the Covered Person's effective date of coverage.

SECTION 6 - TERMINATION PROVISIONS

Termination of a Covered Person's Insurance

A Covered Person will cease to be insured on the earliest of the following dates:

- the date this policy terminates, but without prejudice to any claim originating prior to the time of termination;
- 2. the date the Covered Person is no longer in an eligible class;
- 3. the date the Covered Person's class is no longer included for insurance;
- 4. the last day for which any required Employee contribution has been made;
- the date employment terminates. Cessation of Active Employment will be deemed termination of employment, except the insurance will be continued for an Employee absent due to Disability during:
 - a. the Elimination Period; and
 - b. any period during which premium is being waived.
- the date the Covered Person ceases active work due to a labor dispute, including any strike, work slowdown, or lockout.

Liberty reserves the right to review and terminate all classes insured under this policy if any class(es) cease(s) to be covered.

SECTION 6 - TERMINATION PROVISIONS

(Continued)

Policy Termination

- 1. Termination of this policy under any conditions will not prejudice any claim which occurs while this policy is in force.
- 2. If the Sponsor fails to pay any premium within the grace period, this policy will terminate at 12:00 midnight Standard Time on the last day of the grace period. The Sponsor may terminate this policy by advance written notice delivered to Liberty at least 31 days prior to the termination date. This policy will not terminate during any period for which premium has been paid. The Sponsor will be liable to Liberty for all premiums due and unpaid for the full period for which this policy is in force.
- 3. Liberty may terminate this policy on any premium due date by giving written notice to the Sponsor at least 31 days in advance if:
 - a. the number of Employees insured is fewer than 10; or
 - b. less than 25.00% of all the Employees eligible for any contributory insurance are insured for it; or
 - c. the Sponsor fails:
 - i. to furnish promptly any information which Liberty may reasonably require; or
 - ii. to perform any other obligations pertaining to this policy.
- 4. Liberty may terminate this policy or any coverage(s) afforded hereunder and for any class of covered Employees on any premium due date after it has been in force for 12 months. Liberty will provide written notice of such termination to the Sponsor at least 31 days before the termination is effective.
- 5. Termination may take effect on an earlier date if agreed to by the Sponsor and Liberty.

SECTION 7 - GENERAL PROVISIONS

Assignment

No assignment of any present or future right or benefit under this policy will be allowed.

Complete Contract - Policy Changes

- 1. This policy is the entire contract. It consists of:
 - a. all of the pages; and
 - b. the attached signed Application of the Sponsor; and
 - c. if contributory each Employee's signed application for insurance.
- 2. This policy may be changed in whole or in part. Only an officer of Liberty can approve a change. The approval must be in writing and endorsed on or attached to this policy.
- 3. No other person, including an agent, may change this policy or waive any part of it.

Conformity with State Statutes

Any provision of this policy which, on its effective date, is in conflict with the statutes of the governing jurisdiction of this policy is hereby amended to conform to the minimum requirements of such statute.

Employee's Certificate

Liberty will provide a Certificate to the Sponsor for delivery to Covered Persons. It will state:

- 1. the name of the insurance company and the policy number;
- 2. a description of the insurance provided;
- 3. the method used to determine the amount of benefits;
- 4. to whom benefits are payable;
- 5. limitations or reductions that may apply;
- 6. the circumstances under which insurance terminates; and
- 7. the rights of the Covered Person upon termination of this policy.

If the terms of a Certificate and this policy differ, this policy will govern.

Examination

Liberty, at its own expense, may have the right and opportunity to have a Covered Person, whose Injury or Sickness is the basis of a claim, examined or evaluated at reasonable intervals deemed necessary by Liberty. This right may be used as often as reasonably required.

General Provisions

SECTION 7 - GENERAL PROVISIONS

(Continued)

Furnishing of Information - Access to Records

- 1. The Sponsor will furnish at regular intervals to Liberty:
 - a. information relative to Employees:
 - i. who qualify to become insured;
 - ii. whose amounts of insurance change; and/or
 - iii. whose insurance terminates.
 - b. any other information about this policy that may be reasonably required.

The Sponsor's records which, in the opinion of Liberty, have a bearing on the insurance will be opened for inspection at any reasonable time.

- 2. Clerical error or omission will not:
 - a. deprive an Employee of insurance;
 - b. affect an Employee's Amount of Insurance; or
 - c. effect or continue an Employee's insurance which otherwise would not be in force.

Interpretation of the Policy

Liberty shall possess the authority, in its sole discretion, to construe the terms of this policy and to determine benefit eligibility hereunder. Liberty's decisions regarding construction of the terms of this policy and benefit eligibility shall be conclusive and binding.

Incontestability

The validity of this policy shall not be contested, except for non-payment of premiums, after it has been in force for two years from the date of issue. The validity of this policy shall not be contested on the basis of a statement made relating to insurability by any person covered under this policy after such insurance has been in force for two years during such person's lifetime, and shall not be contested unless the statement is contained in a written instrument signed by the person making such statement.

Legal Proceedings

A claimant or the claimant's authorized representative cannot start any legal action:

- 1. until 60 days after Proof of claim has been given; or
- 2. more than three years after the time Proof of claim is required.

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SECTION 7 - GENERAL PROVISIONS

(Continued)

Misstatement of Age

If a Covered Person's age has been misstated, an equitable adjustment will be made in the premium. If the amount of the benefit is dependent upon an Employee's age, the amount of the benefit will be the amount an Employee would have been entitled to if his correct age were known.

A refund of premium will not be made for a period more than 12 months before the date Liberty is advised of the error.

Notice and Proof of Claim

1. Notice

- a. Notice of claim must be given to Liberty within 30 days of the date of the loss on which the claim is based. If that is not possible, Liberty must be notified as soon as it is reasonably possible to do so. Such notice of claim must be received in a form or format satisfactory to Liberty.
- b. When written notice of claim is applicable and has been received by Liberty, the Covered Person will be sent claim forms. If the forms are not received within 15 days after written notice of claim is sent, the Covered Person can send to Liberty written Proof of claim without waiting for the forms.

2. **Proof**

- a. Satisfactory Proof of loss must be given to Liberty no later than 30 days after the end of the Elimination Period.
- b. Failure to furnish such Proof within such time shall not invalidate or reduce any claim if it was not reasonably possible to furnish such Proof within such time. Such Proof must be furnished as soon as reasonably possible, and in no event, except in the absence of legal capacity of the claimant, later than one year from the time Proof is otherwise required.
- c. Proof of continued loss, continued Disability or Partial Disability, when applicable, and Regular Attendance of a Physician must be given to Liberty within 30 days of the request for such Proof.

Liberty reserves the right to determine if the Covered Person's Proof of loss is satisfactory.

Payment of Claims

The benefit is payable to the Covered Person. But, if a benefit is payable to a Covered Person's estate, a Covered Person who is a minor, or who is not competent, Liberty has the right to pay up to \$2,000 to any of the Covered Person's relatives or any other person whom Liberty considers entitled thereto by reason of having incurred expense for the maintenance, medical attendance or burial of the Covered Person. If Liberty in good faith pays the benefit in such a manner, any such payment shall fulfill Liberty's responsibility for the amount paid.

Form ADOP-GNP-3

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SECTION 7 - GENERAL PROVISIONS

(Continued)

Right of Recovery

Liberty has the right to recover any overpayment of benefits caused by, but not limited to, the following:

- 1. fraud;
- 2. any error made by Liberty in processing a claim; or
- 3. the Covered Person's receipt of any Other Income Benefits.

Liberty may recover an overpayment by, but not limited to, the following:

- 1. requesting a lump sum payment of the overpaid amount;
- 2. reducing any benefits payable under this policy;
- 3. taking any appropriate collection activity available including any legal action needed; and
- 4. placing a lien, if not prohibited by law, in the amount of the overpayment on the proceeds of any Other Income Benefits, whether on a periodic or lump sum basis.

It is required that full reimbursement be made to Liberty.

Statements

In the absence of fraud, all statements made in any application are considered representations and not warranties (absolute guarantees). No representation by:

- 1. the Sponsor in applying for this policy will make it void unless the representation is contained in the signed Application; or
- 2. any Employee in enrolling for insurance under this policy will be used to reduce or deny a claim unless a copy of the Enrollment Form, signed by the Employee if required, is or has been given to the Employee.

Subrogation and Reimbursement

When a Covered Person's Injury or Sickness appears to be someone else's fault, benefits otherwise payable under this policy for loss of time as a result of that Injury or Sickness will not be paid unless the Covered Person or his legal representative agree(s):

- 1. to repay Liberty for such benefits to the extent they are for losses for which compensation is paid to the Covered Person by or on behalf of the person at fault;
- 2. to allow Liberty a lien on such compensation and to hold such compensation in trust for Liberty; and
- 3. to execute and give to Liberty any instruments needed to secure the rights under 1. and 2. above.

Further, when Liberty has paid benefits to or on behalf of the injured Covered Person, Liberty will be subrogated to all rights of recovery that the Covered Person has against the person at fault. These subrogation rights will extend only to recovery of the amount Liberty has paid. The Covered Person must execute and deliver any instruments needed and do whatever else is necessary to secure those rights to Liberty.

Form ADOP-GNP-4 General Provisions

SECTION 7 - GENERAL PROVISIONS

(Continued)

Workers' Compensation

This policy and the coverages provided are not in lieu of, nor will they affect any requirements for coverage under any Workers' Compensation Law or other similar law.

General Provisions

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SECTION 8 - PREMIUMS

Premium Rates

Liberty has set the premiums that apply to the coverage(s) provided under this policy. Those premiums are shown in a notice given to the Sponsor with or prior to delivery of this policy.

Applicable to Long Term Disability

A change in the initial premium rate(s) will not take effect within the first 36 months except that Liberty may change premium rates at any time for reasons which affect the risk assumed, including those reasons shown below:

Applicable to Short Term Disability

A change in the initial premium rate(s) will not take effect within the first 24 months except that Liberty may change premium rates at any time for reasons which affect the risk assumed, including those reasons shown below:

- 1. a change occurs in the policy design;
- 2. a division, subsidiary or Associated Company is added to or deleted from this policy;
- 3. when the number of Covered Persons changes by 10.00% or more from the number insured on this policy's effective date; or
- 4. a change in existing law which affects this policy.

No premium may be changed unless Liberty notifies the Sponsor at least 31 days in advance. Premium changes may take effect on an earlier date when both Liberty and the Sponsor agree.

Payment of Premiums

- 1. All premiums due under this policy, including adjustments, if any, are payable by the Sponsor on or before their due dates at Liberty's Administrative Office, or to Liberty's agent. The due dates are specified on the first page of this policy.
- 2. All payments made to or by Liberty shall be in United States dollars.
- 3. If premiums are payable on a monthly basis, premiums for additional or increased insurance becoming effective during a policy month will be charged from the next premium due date.
- 4. The premium charge for insurance terminated during a policy month will cease at the end of the policy month in which such insurance terminates. This manner of charging premium is for accounting purposes only. It will not extend insurance coverage beyond a date it would have otherwise terminated as shown in the "Termination of a Covered Person's Insurance" provision of this policy.

Form ADOP-PRE-1 Premiums

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- 5. If premiums are payable on other than a monthly basis, premiums for additional, increased, reduced or terminated insurance will cause a prorated adjustment on the next premium due date.
- 6. Except for fraud and premium adjustments, refunds of premiums or charges will be made only for:
 - 1. the current policy year; and
 - 2. the immediately preceding policy year.

Premiums

SECTION 8 - PREMIUMS

(Continued)

Grace Period

This is the 45 days following a premium due date, other than the first, during which premium payment may be made. During the grace period this policy shall continue in force, unless the Sponsor has given Liberty written notice 31 days in advance of discontinuance of this policy.

Waiver of Premium

.

With respect to Long Term Disability benefits, premium payments for a Covered Person are waived during any period for which benefits are payable. If coverage is to be continued, premium payments must be resumed following a period during which they were waived.

Premiums

It is agreed the following changes are hereby made to this policy: GD/GF3-850-290765-01

Changes	Additions	Deletions
<u> </u>	Form ADOP-SCH-3 R (1)	Form ADOP-SCH-3
Section 1	·	

The effective date of this change is March 1, 2016.

The changes will only apply to Disabilities or Partial Disabilities which start on or after the effective date of this change.

This policy's terms and provisions will apply other than as stated in this amendment.

Dated this 23rd day of June, 2016.

Issued to and Accepted by:

Wal-Mart Stores, Inc.
Sponsor

By ______Signature and Title of Officer

Liberty Life Assurance Company of Boston

Many Gorelwin

It is agreed the following changes are hereby made to this policy: GD/GF3-850-290765-01

Changes	Additions	Deletions
Removed severance under Other	Form ADOP-LTD-23 R (1)	Form ADOP-LTD-23
Income Earnings in Section 4		

The effective date of this change is January 1, 2016.

The changes will only apply to Disabilities or Partial Disabilities which start on or after the effective date of this change.

This policy's terms and provisions will apply other than as stated in this amendment.

Dated this 1st day of November, 2016.

Issued to and Accepted by:

Wal-Mart Stores, Inc.
Sponsor

By ______Signature and Title of Officer

Liberty Life Assurance Company of Boston

Many Gorelwin

It is agreed the following changes are hereby made to this policy: GD/GF3-850-290765-01

Changes	Additions	Deletions
	Form ADOP-SCH-3 R (2)	Form ADOP-SCH-3 R (1)
Own Occupation Duration in	Form ADOP-DEF-3.1 R (1)	Form ADOP-DEF-3.1
Sections 1 and 2.		
Added a work incentive provision		Form ADOP-LTD-5.8
to the Long Term Disability Partial		
Disability benefit in Section 4.		

The effective date of this change is January 1, 2017.

The changes will only apply to Disabilities or Partial Disabilities which start on or after the effective date of this change.

This policy's terms and provisions will apply other than as stated in this amendment.

Dated this 15th day of March, 2017.

Issued to and Accepted by:

Wal-Mart Stores, Inc.
Sponsor

By _______Signature and Title of Officer

Liberty Life Assurance Company of Boston

Many Gorelwin

Delete/Add Policy Pages

It is agreed the following changes are hereby made to this policy: GD/GF3-850-290765-01

Changes	Additions	Deletions
Revision to the Long Term	Form ADOP-SCH-4 R (1)	Form ADOP-SCH-4
Disability Minimum Benefit,	Form ADOP-LTD-10 R (1)	Form ADOP-LTD-10
revision to the Survivor Benefit,	Form ADOP-EXC-5 R (1)	Form ADOP-EXC-5
and a revision to the Long Term		
Disability Pre-Existing Condition		
Exclusion		

The effective date of this change is January 1, 2018.

The changes will only apply to Disabilities or Partial Disabilities which start on or after the effective date of this change.

This policy's terms and provisions will apply other than as stated in this amendment.

Dated this 22nd day of September, 2017.

Issued to and Accepted by:

Wal-Mart Stores, Inc.
Sponsor

By ______Signature and Title of Officer

Liberty Life Assurance Company of Boston

Many Gorelwin

Delete/Add Policy Pages

It is agreed the following changes are hereby made to this policy: GD/GF3-850-290765-01

Changes	Additions	Deletions
Revision to the Survivor Benefit waiting period applicable to classes B1, B2, C1, C2, D1, D2, D3, D4,	Form ADOP-DEF-2 Form ADOP-LTD-10 R (2)	Form ADOP-SCH-1 Form ADOP-DEF-2 Form ADOP-LTD-10 R (1) Form ADOP-EXC-1

The effective date of this change is January 1, 2018.

The changes will only apply to Disabilities or Partial Disabilities which start on or after the effective date of this change.

This policy's terms and provisions will apply other than as stated in this amendment.

Dated this 5th day of December, 2017.

Issued to and Accepted by:

Wal-Mart Stores, Inc.
Sponsor

By ______Signature and Title of Officer

Liberty Life Assurance Company of Boston

Many Gorelwin

Case 5:19-cv-00195-FPS Document 1-3 Filed 06/14/19 Page 90 of 92 PageID #: 106

AMENDATORY RIDER 1

This rider forms a part of the Policy GD/GF3-850-290765-01

The effective date of this Rider is March 1, 2013

In compliance with Arkansas Department of Insurance Rule 101, the provision displayed on Form ADOP-GNP-2 Interpretation of the Policy has been replaced in its entirety with the following text:

Interpretation of the Policy

Liberty shall possess the authority, in its discretion, to construe the terms of this policy and to determine benefit eligibility hereunder. Liberty's decisions regarding construction of the terms of this policy and benefit eligibility shall be conclusive and binding. This discretionary authority should not be construed to limit the legal action that may be taken by a Covered Person in accordance with the Legal Action provision of the policy and any applicable state or federal law.

In all other respects, the Policy remains the same.

Signed at Liberty's Home Office, 175 Berkeley Street, Boston, Massachusetts, 02116

LIBERTY LIFE ASSURANCE COMPANY OF BOSTON

SECRETARY

PRESIDENT

COUNTY, WEST VIRGINIA Marshall IN THE CIRCUIT COURT OF CIVIL CASE INFORMATION STATEMENT (Civil Cases Other than Domestic Relations) Case No. 19-C-I. CASE STYLE: Judge: Plaintiff(s) Debra Sue Lightner Days to VS. Type of Service Answer Defendant(s) Secretary of State 30 Liberty Life Assurance Company of Boston Name Corporation Service Company Street Address 209 W. Washington Street Charleston, WV 25302 City, State, Zip Code II. TYPE OF CASE: Adoption General Civil Administrative Agency Appeal Mass Litigation [As defined in T.C.R. 26.04(a)] Civil Appeal from Magistrate Court Asbestos Miscellaneous Civil Petition FELA Asbestos Mental Hygiene Other: Guardianship Habeas Corpus/Other Extraordinary Writ Medical Malpractice Other: Yes No CASE WILL BE READY FOR TRIAL BY (Month/Year): 2020 05/ III. JURY DEMAND: IF YES, PLEASE SPECIFY: IV. DO YOU OR ANY Wheelchair accessible hearing room and other facilites OF YOUR CLIENTS Reader or other auxiliary aid for the visually impaired OR WITNESSES Interpreter or other auxiliary aid for the deaf and hard of hearing IN THIS CASE REQUIRE SPECIAL Spokesperson or other auxiliary aid for the speech impaired ACCOMMODATIONS? Foreign language interpreter-specify language: Yes V No Other: Representing: # 7482 Attorney Name: Michelle L. Marinacci, Esq. Defendant ✓ Plaintiff Gold, Khourey & Turak, L.C. Firm: Cross-Complainant Cross-Defendant 510 Tomlinson Avenue Address: Moundsville, WV 26041 3rd-Party Plaintiff 3rd-Party Defendant Telephone: (304)845-9750Proceeding Without an Aftorney copies of complaint enclosed/attached. Original and 2019 Dated: 05 Revision Date: 12/2015

SCA-C-100: Civil Case Information Statement (Other than Domestic Relations)

Case 5:19-cv-00195-FPS Document 1-3 Filed 06/14/19 Page 91 of 92 PageID #: 107

Case Number: 19-C-, et al. Plaintiff: Debra Sue Lightner VS. Defendant: Liberty Life Assurance Company of Boston CIVIL CASE INFORMATION STATEMENT DEFENDANT(S) CONTINUATION PAGE Lincoln National Corporation d/b/a Lincoln Financial Group Defendant's Name Days to Answer: 30 Corporation Service Company Street Address 135 North Pennsylvania Street, Suite 1610 Type of Service: Secretary of State Indianapolis, IN 46204 City, State, Zip Code Defendant's Name Days to Answer: Street Address Type of Service: City, State, Zip Code Defendant's Name Days to Answer: Street Address Type of Service: City, State, Zip Code Defendant's Name Days to Answer: Street Address Type of Service: City, State, Zip Code Defendant's Name Days to Answer: Street Address Type of Service: City, State, Zip Code Defendant's Name Days to Answer: Street Address Type of Service: City, State, Zip Code Defendant's Name Days to Answer: Street Address Type of Service: City, State, Zip Code

SCA-C-100: Civil Case Information Statement-Defendant(s) Continuation Page

Revision Date: 12/2015